

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003534-2026>

Award

The provision of an annual license and subscription for the Choice and Medication website

NHS 24

F15: Voluntary ex ante transparency notice

Notice identifier: 2026/S 000-003534

Procurement identifier (OCID): ocds-h6vhtk-032dbd

Published 15 January 2026, 2:21pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS 24

Caledonia House, Cardonald Park, 140 Fify Pitches Road

Glasgow

G51 4EB

Contact

Lauryn Smith

Email

lauryn.smith3@nhs.sot

Telephone

+44 7825117518

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

www.nhs24.com

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00230

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The provision of an annual license and subscription for the Choice and Medication website

Reference number

NHS24/2025/959

II.1.2) Main CPV code

- 79980000 - Subscription services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Voluntary Ex Ante Transparency (VEAT) Notice. NHS 24 intends to award a contract to Mistura Enterprise Limited for the provision of an annual licence and subscription to the Choice and Medication website for a period of 48 months.

The intended direct award is made under Regulation 33 of the Public Contracts (Scotland) Regulations 2015 (Negotiated Procedure without Prior Publication), on the ground of absence of competition for technical reasons here no reasonable alternative or substitute exists.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £137,200

II.2) Description

II.2.2) Additional CPV code(s)

- 79980000 - Subscription services

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The Choice and Medication website offers patients information about mental health conditions and treatment options available.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Regulation 33, Public Contracts (Scotland) Regulations 2015 — Negotiated Procedure Without Prior Publication. The works, supplies or services can be provided only by a particular economic operator for the following reason: absence of competition for technical reasons where no reasonable alternative or substitute exists.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-010017](#)

Section V. Award of contract/concession

Contract No

NHS24/2025/959

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

19 December 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

MISTURA ENTERPRISE LIMITED

2 GEPS PLACE

ASHINGTON

NE63 8HH

Country

United Kingdom

NUTS code

- UKC - North East (England)

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £137,200

Section VI. Complementary information

VI.3) Additional information

NHS 24 will observe a 10 day standstill period. NHS 24 then intends to award the contract on 27th January 2026.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=817437.

(SC Ref:817437)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

Glasgow

Country

United Kingdom