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Tender

## **NCS Trust Quality Assessments**

National Citizen Service

F02: Contract notice

Notice identifier: 2021/S 000-003528

Procurement identifier (OCID): ocds-h6vhtk-029530

Published 22 February 2021, 10:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

National Citizen Service

The Pembroke Building, Kensington Village, Avonmore Road

London

W14 8DG

#### **Email**

[procurement@ncstrust.org.uk](mailto:procurement@ncstrust.org.uk)

#### **Telephone**

+44 8001978010

#### **Country**

United Kingdom

#### **NUTS code**

UK - UNITED KINGDOM

**Internet address(es)**

Main address

<https://wearencs.com/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://ncs.bravosolution.co.uk/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://ncs.bravosolution.co.uk/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

NCS Trust Quality Assessments

**II.1.2) Main CPV code**

- 79313000 - Performance review services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

NCS Trust uses third party organisations to assess NCS Trust's delivery partners to ensure NCS activities are consistently being delivered safely and to a high standard. Currently the NCS Trust assesses partners for Quality Assurance purposes and for Health & Safety compliance (including safeguarding).

As NCS programmes and activities expand, we add new service lines and numbers of participants increase, there is a growing importance on ensuring quality, consistency and continuous improvement. To ensure NCS Trust is able to assess the quality of delivery to the level of detail, scrutiny and scale required, the NCS Trust requires a specialist organisation to undertake quality assurance assessments, a service which has matured since its inception.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79212000 - Auditing services

### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

### **II.2.4) Description of the procurement**

Conduct assessments in line with the Programme Quality Framework (PQF) and support in reviews and it's future developments

provide the NCS network with high quality observational data on delivery of NCS activities that will be in the form of: verbal feedback to providers during/after the assessment and in a formal written report that is shared with the Trust and relevant Managing Partner

provide the NCS Trust with a summary report at the end of assessment cycles that identify key trends and observations

Support continuous improvement of NCS services across the network through feedback

and coaching during assessments and identifying best practice and improvement trends nationally

The Requirements for the Services that Bidders are to meet are described in full in Schedule B (Specification) provided as part of the ITT.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

19 April 2021

End date

31 March 2022

This contract is subject to renewal

Yes

Description of renewals

option of 2 extension periods of 12 months each

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 March 2021

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

24 March 2021

Local time

10:01am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

National Citizen Service Trust

60 Great Portland Street

London

W1W 7RT

Country

United Kingdom