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Contract

Transforming RTI in the West Midlands

West Midlands Combined Authority

F03: Contract award notice

Notice identifier: 2021/S 000-003527

Procurement identifier (OCID): ocds-h6vhtk-02952f

Published 22 February 2021, 10:56pm

Section I: Contracting authority

I.1) Name and addresses

West Midlands Combined Authority

16 Summer Lane

Birmingham

B19 3SD

Email

Darren.robertson@wmca.org.uk

Telephone

+44 3453036760

Country

United Kingdom

NUTS code

UKG - WEST MIDLANDS (ENGLAND)

Internet address(es)

Main address

www.wmca.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Transforming RTI in the West Midlands

Reference number

02339-2020

II.1.2) Main CPV code

- 72212670 - Real time operating system software development services

II.1.3) Type of contract

Services

II.1.4) Short description

The primary aim of the Transforming Real Time Information programme in the West Midlands is to build on WMCA's success as a pioneer in the delivery of real time information (RTI) to bus customers by transforming ? harmonising and modernising ? its current RTI Service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - WEST MIDLANDS (ENGLAND)

II.2.4) Description of the procurement

Recognising all the challenges of maintaining a complex Service, WMCA commissioned

an Options Report to explore various options for improving bus RTI. This has since been developed into an architectural design and technical specification for a specific element of this service, namely “The System” which comprises a Data Hub, Prediction Engine and analysis tool, which is detailed in this ITT.

WMCA’s vision is to use the outputs of the T-RTI Service to boost confidence further in bus transport to increase bus patronage in the Region. This is key to WMCA’s policies of reducing congestion and improving air quality in the Region. Eight out of ten of the Region’s journeys are made by bus, representing a total of 259 million bus journeys each year. These journeys are provided by 30 bus operators with vehicle fleets that travel 72 million vehicle miles each year.

WMCA seeks to achieve the following objectives:

- Increase the ability of journey makers to make optimal journey choices based on reliable bus journey times in order to keep the West Midlands moving, boost the regional economy and improve public health.
- Improve the quality and accuracy timetable, running board, journey matching and bus time predictions against published timetables from all participating bus operators in the Region.
- Conduct real-time and historic data analyses based on stored bus journey time data and use predictive analytics to deliver reliable operational and planning decisions and journey choices;
- Help transform WMCA’s Regional Transport Control Centre (RTCC) into a transport operations nerve centre.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 182-440806](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 February 2021

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ITO World Ltd

Cambridge

Country

United Kingdom

NUTS code

- UKH - EAST OF ENGLAND

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom