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Contract

Enhanced Engagement and Relational Support Services for London (EERSS)

NHS England

F03: Contract award notice

Notice identifier: 2024/S 000-003520

Procurement identifier (OCID): ocds-h6vhtk-03c46f

Published 2 February 2024, 12:35pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Email

khadijah.yasmin@nhs.net

Country

United Kingdom

Region code

UKI - London

NHS Organisation Data Service

Y56

Internet address(es)

Main address

<https://www.england.nhs.uk/about/about-nhs-england/>

Buyer's address

<https://www.england.nhs.uk/about/about-nhs-england/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Enhanced Engagement and Relational Support Services for London (EERSS)

Reference number

PRJ1263

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This award notice concerns the procurement of Enhanced Engagement and Relational Support Services for London in HMPPS via NHS Standard Contract commissioned by NHS England (hereafter referred to as "the Authority").

Please note that there were two lots in this procurement. Lot 1 received no bids and was therefore, not awarded. Lot 2 received 1 bid and this award notice therefore, only concerns Lot 2 of the advertised procurement.

The Contract will commence on 1 October 2023 for an initial period of 4 years and 6 months. The Contract may be extended for an additional period of 2 years, at the sole discretion of the Authority. Therefore, the maximum duration of this contract, if the extension option is taken up will be 6 years and 6 months

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,646,800

II.2) Description

II.2.1) Title

Female Enhanced Engagement & Relational Support Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Enhanced Engagement and Relational Support Services

(EERSS) is for people screened in to the OPD Pathway in London, which is being delivered as part of the joint NHS/HMPPS Offender Personality Disorder (OPD) strategy. The service supports service participants' progression through an integrated Pathway of care and management. The service aims, for those meeting the criteria, to meet the outcomes described by:

Offering an independent, flexible, holistic, needs-led enhanced engagement & relational support service; employing skilled, motivated, supported paid staff; leading to:

Improved public protection:

- Improvements in psychological health, wellbeing, stability and pro-social behaviour
- Improvements in competence and confidence of the staff team.

? Being responsive to the needs of people with protected characteristics and drawing on the principles of mentoring and advocacy (broadly defined) in supporting people on probation lead fulfilling and crime-free lives.

? Support service participants' access into more intensive aspects of OPD provision, as well as mainstream provision available to people in the community.

EERSS workers provide emotional, practical and social support in different aspects of the

service participant's life, including support with motivation and engagement, developing practical skills, improving relationships with their families and friends, as well as improving their psychological and social well-being and self-esteem. EERSS workers engage with activities that matter to the individual, and support them to access wider community services, including GP registration, physical and psychological health services, housing, education, managing finances and employment support.

EERSS supports the engagement of individuals screened onto the OPD pathway who are under-represented in the more intensive aspects of OPD pathway provision, such as psychologically-informed therapeutic interventions offered both individually and in groups. More specifically, EERSS proactively engages those under the age of 30 and people of colour.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Male Enhanced Engagement & Relational Support Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Enhanced Engagement and Relational Support Services

(EERSS) is for people screened in to the OPD Pathway in London, which is being

delivered as part of the joint NHS/HMPPS Offender Personality Disorder (OPD) strategy. The service supports service participants' progression through an integrated Pathway of care and management. The service aims, for those meeting the criteria, to meet the outcomes described by:

Offering an independent, flexible, holistic, needs-led enhanced engagement & relational support service; employing skilled, motivated, supported paid staff; leading to:

Improved public protection:

- Improvements in psychological health, wellbeing, stability and pro-social behaviour
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? Being responsive to the needs of people with protected characteristics and drawing on the principles of mentoring and advocacy (broadly defined) in supporting people on probation lead fulfilling and crime-free lives.

? Support service participants' access into more intensive aspects of OPD provision, as well as mainstream provision available to people in the community.

EERSS workers provide emotional, practical and social support in different aspects of the service participant's life, including support with motivation and engagement, developing practical skills, improving relationships with their families and friends, as well as improving their psychological and social well-being and self-esteem. EERSS workers engage with activities that matter to the individual, and support them to access wider community services, including GP registration, physical and psychological health services, housing, education, managing finances and employment support.

EERSS supports the engagement of individuals screened onto the OPD pathway who are under-represented in the more intensive aspects of OPD pathway provision, such as psychologically-informed therapeutic interventions offered both individually and in groups. More specifically, EERSS proactively engages those under the age of 30 and people of colour.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-012023](#)

Section V. Award of contract

Lot No

2

Title

Male Enhanced Engagement and Relational Support Services for London (EERSS)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 August 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Together for Mental Wellbeing Support Services Ltd

52 Walnut Tree Walk

London

SE11 6DN

Country

United Kingdom

NUTS code

- UKI - London

Companies House

00463505

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,588,080

Section VI. Complementary information

VI.3) Additional information

Please note that Lot 1 - Female Enhanced Engagement & Relational Support Service for the OPD Pathway for 40 women across London did not receive any bids.

This award notice only concerns Lot 2 - Male Enhanced Engagement & Relational Support Service for the OPD Pathway for 60 men across London.

VI.4) Procedures for review

VI.4.1) Review body

NHS England

NHS England Quarry House Leeds

Leeds

LS2 7UE

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>