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Tender

## **Support and Personal Care DPS**

Telford and Wrekin Council

F02: Contract notice

Notice identifier: 2024/S 000-003518

Procurement identifier (OCID): ocds-h6vhtk-0436c4

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### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Telford and Wrekin Council

Darby House, Lawn Central

Telford

TF3 4JA

#### **Contact**

Ian Martin

#### **Email**

[ian.martin@telford.gov.uk](mailto:ian.martin@telford.gov.uk)

#### **Telephone**

+44 1952384488

#### **Country**

United Kingdom

**NUTS code**

UKG21 - Telford and Wrekin

**Internet address(es)**

Main address

[www.telford.gov.uk](http://www.telford.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/telford/asp/asp/home>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/telford/asp/asp/home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support and Personal Care DPS

Reference number

TWC000027

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Telford and Wrekin Council are looking to procure services for Support and Personal Care Services for Children and Adults. This Dynamic Purchasing System will work to source care over a variety of functions, to include domiciliary care for Children and Adults, residential/nursing placements for Adults, and day care placements for Adults. There is an expectation that providers will have the relevant experience, knowledge and expertise to be able to deliver the services as outlined in the corresponding specification documents. This is a flexible agreement for Support and Personal Care Services that works to The Authority Commitment Statement; Right Help, Right Time to Promote Independence. This DPS is aligned to the national range of Government policies and initiatives for Support and Personal Care services and the Authority seeks Providers who are focussed on a whole family approach.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - Adults Domiciliary Care

Lot No

Lot 1 - Adults Domiciliary Care

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKG21 - Telford and Wrekin

**II.2.4) Description of the procurement**

For Lot 1, there will be scope for providers registering for personal care services and/or support services. Personal care services will be available to those providers with a valid CQC/Ofsted registration and there will be a requirement to deliver regulated services. Support services will be available to those providers who are not CQC/Ofsted registered, but still wish to deliver informal services to residents in the borough, such as domestic support or shopping calls. Providers can indicate a desire to support on both areas as long as all relevant registrations are held.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

Further information will be released in an addendum if the contract is extended

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Children and Young People Community Care and Support

Lot No

Lot 2 - Children and Young People Community Care and Support

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG21 - Telford and Wrekin

### **II.2.4) Description of the procurement**

For Lot 2, there will be scope for providers registering for personal care services and/or support services. Personal care services will be available to those providers with a valid CQC/Ofsted registration and there will be a requirement to deliver regulated services. Support services will be available to those providers who are not CQC/Ofsted registered, but still wish to deliver informal services to residents in the borough, such as domestic support or shopping calls. Providers can indicate a desire to support on both areas as long as all relevant registrations are held.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement

documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

Further information will be released in an addendum if the contract is extended

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - Adults Residential Placements

Lot No

Lot 3 - Adults Residential Placements

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG21 - Telford and Wrekin

### **II.2.4) Description of the procurement**

Lot 3 is for the procurement of residential homes to deliver support and personal care to residents of Telford and Wrekin. This lot will only be open to providers with a valid CQC (Care Quality Commission) registration due to the support required within placements

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

Further information will be released in an addendum if the contract is extended

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4 - Adults Nursing Care

Lot No

Lot 4 - Adults Nursing Care

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG21 - Telford and Wrekin

### **II.2.4) Description of the procurement**

Lot 4 is for the procurement of nursing homes to deliver support and personal care to residents of Telford and Wrekin. This lot will only be open to providers with a valid CQC (Care Quality Commission) registration due to the support required within placements

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

Further information will be released in an addendum if the contract is extended

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 5 - Adults Day Services

Lot No

Lot 5 - Adults Day Services

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG21 - Telford and Wrekin

### **II.2.4) Description of the procurement**

Lot 5 is for the procurement of Day Services for the residents of Telford and Wrekin. There will be an expectation that providers will offer respite and activities for residents, which may include activities, bathing, and transport to and from the day care facility.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement

documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

Further information will be released in an addendum if the contract is extended

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Support and Personal Care DPS

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the setting up of a dynamic purchasing system

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 April 2028

Local time

11:59pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

2 April 2028

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Telford and Wrekin Council

Darby House, Lawn Central

Telford

TF3 4JA

Email

[ian.martin@telford.gov.uk](mailto:ian.martin@telford.gov.uk)

Telephone

+44 1952384488

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Service from which information may be obtained: Telford and Wrekin Council