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Contract

Independent Advice and Guidance

London Borough of Brent

F03: Contract award notice

Notice identifier: 2023/S 000-003517

Procurement identifier (OCID): ocds-h6vhtk-03397f

Published 5 February 2023, 4:39pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Brent

Brent Civic Centre, Engineers Way

Wembley

HA9 0FJ

Contact

Mr Bhavin Mistry

Email

corporate.procurement@brent.gov.uk

Telephone

+44 2089373615

Country

United Kingdom

Region code

UKI72 - Brent

Internet address(es)

Main address

<http://www.brent.gov.uk/>

Buyer's address

<http://www.brent.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Advice and Guidance

Reference number

DN612563

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is for the provision of high quality information, advice and guidance to residents of the London Borough of Brent.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKI72 - Brent

II.2.4) Description of the procurement

The Independent Advice and Guidance (IAG) service will be delivered as a face-to-face service in multiple locations across the borough as well as through a range of channels. The service will be accessible to all sector of the community and will cover a range of topics from benefits advice, debt management, employment rights and many others. This will be a professional service which is accessible to all and delivered free of charge.

The contract will be for a period of two years with the option of two single-year extensions (2+1+1).

The maximum contract value will be £500,000.00 per annum and £2,000,000.00 over the Contract Period.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality / Weighting: 45

Quality criterion - Name: Presentation / Weighting: 5

Price - Weighting: 45

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-013025](#)

Section V. Award of contract

Title

Independent Advice and Guidance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 December 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Brent Citizens Advice Bureaux trading as Citizens Advice Brent

270-272 High Road Willesden

London

NW10 2EY

Country

United Kingdom

NUTS code

- UKI72 - Brent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,997,163.48

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom