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Contract

## **IT Services Partner - Family Housing Association Wales**

Family Housing Association (Wales) Ltd

F03: Contract award notice

Notice identifier: 2022/S 000-003514

Procurement identifier (OCID): ocds-h6vhtk-02bbcf

Published 8 February 2022, 9:15am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Family Housing Association (Wales) Ltd

43 Walter Road

Swansea

SA1 5PN

#### **Email**

[andrew.buckels@3cconsultants.co.uk](mailto:andrew.buckels@3cconsultants.co.uk)

#### **Telephone**

+44 1792460192

#### **Country**

United Kingdom

#### **NUTS code**

UKL18 - Swansea

**Internet address(es)**

Main address

<http://www.fha-wales.com/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0532](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0532)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

IT Services Partner - Family Housing Association Wales

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Family Housing has a current Managed Service provider, who's contract expires in Jan 22. Family are therefore seeking to procure a new IT services partner to provision hosting of their infrastructure, IT support and support in enhancing their current ways of working through innovation.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £322,000 / Highest offer: £845,000 taken into consideration

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services
- 72267100 - Maintenance of information technology software
- 32424000 - Network infrastructure
- 32571000 - Communications infrastructure
- 32412000 - Communications network
- 32412110 - Internet network

- 72514000 - Computer facilities management services
- 72611000 - Technical computer support services
- 32413100 - Network routers
- 32422000 - Network components
- 32425000 - Network operating system
- 32427000 - Network system
- 32428000 - Network upgrade
- 32430000 - Wide area network
- 72222000 - Information systems or technology strategic review and planning services
- 72253200 - Systems support services
- 72253000 - Helpdesk and support services
- 72910000 - Computer back-up services

### **II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Head Office - 43 Walter Road, Swansea, SA1 5PN

### **II.2.4) Description of the procurement**

As a minimum, this contract will be the provision of an IT Services Partner to cover the following areas:

- Microsoft 365 and Application Server(s)
- DR and Backup
- Cyber Security
- End user Support and Device management
- Wireless and Networking

- Telephony

This tender has been published on Sell2Wales in accordance with Family Housing Contract Standing Orders (CSO's). The value of the contract for three years will be under the OJEU procurement rules for Supplies & Services totalling GBP 150k Every contract entered into by Family Housing must comply with:

- Relevant European procurement rules (i.e. the EC Treaty, the general principles of EC law and the EC public procurement directives implemented by UK Regulations).
- The law of England and Wales as applicable to Wales
- Family Housing's CSOs and Financial Regulations.
- Family Housing's strategic objectives, procurement strategy and policies.
- Any procurement requirements of the Welsh Government

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 30

Quality criterion - Name: Suitability / Weighting: 10

Quality criterion - Name: Presentation / Weighting: 20

Price - Weighting: 40

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-013404](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Circle IT Solutions

Brook House, Lime Tree Court, Mulberry Drive Cardiff Gate Business Park

Cardiff

CF236AB

Telephone

+44 7973638103

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £322,000

Total value of the contract/lot: £322,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

(WA Ref:117213)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom