

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003514-2022>

Contract

IT Services Partner - Family Housing Association Wales

Family Housing Association (Wales) Ltd

F03: Contract award notice

Notice identifier: 2022/S 000-003514

Procurement identifier (OCID): ocds-h6vhtk-02bbcf

Published 8 February 2022, 9:15am

Section I: Contracting authority

I.1) Name and addresses

Family Housing Association (Wales) Ltd

43 Walter Road

Swansea

SA1 5PN

Email

andrew.buckels@3cconsultants.co.uk

Telephone

+44 1792460192

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<http://www.fha-wales.com/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0532

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Services Partner - Family Housing Association Wales

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Family Housing has a current Managed Service provider, who's contract expires in Jan 22. Family are therefore seeking to procure a new IT services partner to provision hosting of their infrastructure, IT support and support in enhancing their current ways of working through innovation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £322,000 / Highest offer: £845,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services
- 72267100 - Maintenance of information technology software
- 32424000 - Network infrastructure
- 32571000 - Communications infrastructure
- 32412000 - Communications network
- 32412110 - Internet network

- 72514000 - Computer facilities management services
- 72611000 - Technical computer support services
- 32413100 - Network routers
- 32422000 - Network components
- 32425000 - Network operating system
- 32427000 - Network system
- 32428000 - Network upgrade
- 32430000 - Wide area network
- 72222000 - Information systems or technology strategic review and planning services
- 72253200 - Systems support services
- 72253000 - Helpdesk and support services
- 72910000 - Computer back-up services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Head Office - 43 Walter Road, Swansea, SA1 5PN

II.2.4) Description of the procurement

As a minimum, this contract will be the provision of an IT Services Partner to cover the following areas:

- Microsoft 365 and Application Server(s)
- DR and Backup
- Cyber Security
- End user Support and Device management
- Wireless and Networking

- Telephony

This tender has been published on Sell2Wales in accordance with Family Housing Contract Standing Orders (CSO's). The value of the contract for three years will be under the OJEU procurement rules for Supplies & Services totalling GBP 150k Every contract entered into by Family Housing must comply with:

- Relevant European procurement rules (i.e. the EC Treaty, the general principles of EC law and the EC public procurement directives implemented by UK Regulations).
- The law of England and Wales as applicable to Wales
- Family Housing's CSOs and Financial Regulations.
- Family Housing's strategic objectives, procurement strategy and policies.
- Any procurement requirements of the Welsh Government

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 30

Quality criterion - Name: Suitability / Weighting: 10

Quality criterion - Name: Presentation / Weighting: 20

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-013404](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Circle IT Solutions

Brook House, Lime Tree Court, Mulberry Drive Cardiff Gate Business Park

Cardiff

CF236AB

Telephone

+44 7973638103

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £322,000

Total value of the contract/lot: £322,000

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

(WA Ref:117213)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom