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Tender

DAO New Qualification Management System (QMS)

Ministry of Defence

F02: Contract notice

Notice identifier: 2022/S 000-003493

Procurement identifier (OCID): ocids-h6vhtk-031440

Published 7 February 2022, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

Ministry of Defence

Defence Academy of the United Kingdom

Swindon

Email

andrew.hall453@mod.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.contracts.mod.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.contracts.mod.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.contracts.mod.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Defence

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DAO New Qualification Management System (QMS)

Reference number

702754450

II.1.2) Main CPV code

- 72266000 - Software consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

The Defence Awarding Organisation (DAO) requires a digitalised qualification management system (QMS) to improve efficiency, reduce regulatory risk and grow capacity to meet increasing Defence demand.

The awarding organisation (AO) landscape is moving from physical printed certification to digital certificates and the regulatory burden is increasing, resulting in the DAO requiring stronger compliance processes across its centres; otherwise, DAO risk the chance of regulatory sanction. Consequently, to help future proof, and reduce risk, DAO requires a QMS that provides:

- Governance control
- Qualification development and management
- Centre control
- Digital certification

DAO needs to align with Defence Academy's (DefAc), intent to become a digital academy and offer eCertificates and only physical 'printed' qualification certification as an option for the learner, thus removing default manual certificate process that currently exists within DAO and across all centres.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Defence Awarding Organisation (DAO) requires a digitalised qualification management system (QMS) to improve efficiency, reduce regulatory risk and grow capacity to meet increasing Defence demand.

The awarding organisation (AO) landscape is moving from physical printed certification to digital certificates and the regulatory burden is increasing, resulting in the DAO requiring stronger compliance processes across its centres; otherwise, DAO risk the chance of regulatory sanction. Consequently, to help future proof, and reduce risk, DAO requires a QMS that provides:

- Governance control
- Qualification development and management
- Centre control
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DAO needs to align with Defence Academy's (DefAc), intent to become a digital academy and offer eCertificates and only physical 'printed' qualification certification as an option for the learner, thus removing default manual certificate process that currently exists within DAO and across all centres.

II.2.5) Award criteria

Quality criterion - Name: Technical including 10% for Social Value / Weighting: 60%

Quality criterion - Name: Price / Weighting: 40%

Price - Weighting: 40%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

31 March 2022

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

Refer to Options below

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Authority has the two 1 year options to extend contract to 31 March 2026 and 31 March 2027 respectively. These options can be invoked individually or combined, as long as the Authority has provided the agreed notice period in the contract. These options are priced at the outset of contract award.

The Authority is not obliged to invoke these options

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 March 2022

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

22 March 2022

Local time

9:00am

Place

On Defence Sourcing Portal

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Defence Academy of the United Kingdom

Swindon

Country

United Kingdom