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Contract

GP Led Out of Hours Services for NHS Shropshire, Telford and Wrekin Integrated Care Board

NHS Shropshire, Telford and Wrekin Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-003492

Procurement identifier (OCID): ocids-h6vhtk-04a691

Published 3 February 2025, 3:29pm

Section I: Contracting authority

I.1) Name and addresses

NHS Shropshire, Telford and Wrekin Integrated Care Board

Wellington Civic Offices, Larkin Way, Tan Bank, Wellington,

Telford

TF1 1LX

Contact

Hayley Smith

Email

h.smith27@nhs.net

Telephone

+44 7770493216

Country

United Kingdom

Region code

UKG21 - Telford and Wrekin

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.shropshiretelfordandwrekin.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GP Led Out of Hours Services for NHS Shropshire, Telford and Wrekin Integrated Care Board

Reference number

WHISP-179

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This Intention to Award Notice is issued in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023. The Procurement relates to the Invitation to Tender for the procurement of GP Led Out of Hours Services. The purpose of this procurement is to secure a Service Provider to deliver GP Led Out of Hours Services for the county of Shropshire.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £32,520,000

II.2) Description**II.2.2) Additional CPV code(s)**

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKG21 - Telford and Wrekin
- UKG22 - Shropshire CC

Main site or place of performance

This service is commissioned to cover any patients residing in the geographical boundaries within NHS Shropshire, Telford and Wrekin - NUTS Codes UKG22 & UKG21.

II.2.4) Description of the procurement

This Intention to Award Notice is issued in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023 under the competitive process. The Procurement relates to the Invitation to Tender for the procurement of GP Led Out of Hours Services. The purpose of this procurement is to secure a Service Provider to deliver GP Led Out of Hours Service across the geographical area covered by NHS Shropshire, Telford and Wrekin Integrated Care Board.

There are currently 50 GP practices within STW, with 37 in Shropshire and 13 in Telford and Wrekin, covering a total population of 531,951. As of June 2024, the population

covered in each locality was as follows:

- Shrewsbury locality (11 practices) -approx. 107,348
- South locality (14 practices) - approx.103,851
- North locality (12 practices) - approx.114,907
- Telford and Wrekin (13 practices) -approx. 205,845

The patient population also covers any temporary residents covered by a Shropshire, Telford & Wrekin ICB responsible practice, and any person eligible for NHS treatment visiting the ICB area for less than 24 hours and requiring urgent medical care.

This service is made up of four elements, as outlined below:

1. Out of Hours GP Cover:

The Provider shall operate GP Out of Hours services during periods outside of local GP surgeries' core hours across Shropshire and Telford & Wrekin.

2. GP Cover for Protected Learning Time (PLT):

STW ICB funds GP cover to allow the 50 GP practices across its four localities to close to enable staff development at dates agreed with commissioners annually for PLT sessions. Providing cover for protected learning time in this way enables GP practice staff to undertake learning activities that benefit patients, practices and the ICB.

3. Outbreak Response:

A national mandate dated July 2017 advised that all ICBs were required to commission an antiviral treatment service during the out of season outbreak period that supports the UK Health Security Agency (UKHSA) function to discharge their duties. Local Authority Health Protection Teams (LAHPT) support care home outbreaks locally and may lead communications with the Provider. Following Gateway reference 07402 dated 20th November 2017, these instructions have now been extended to cover the full 52-week period. In the event of emergency outbreaks of highly infectious diseases, the Provider will also be called upon to respond accordingly through the provision of both antimicrobial and antiviral treatments, as appropriate.

4. Care Coordination Centre Single Point of Access

The Care Co-Ordination Centre Single Point of Access (CCCSPA) will deliver a model of unplanned referral management that streamlines and improves patient care and optimises

the use of available local resources across acute and community services, ensuring that the patient is seen by the right service in the right place at the right time to meet their needs.

The Provider shall support Health Care Professionals in navigating to the most appropriate service to meet their unplanned care needs.

The contract will be for a period of three years with the option to extend for up to a further 24-month period. NHS Standard Contract Terms and Conditions will apply. The anticipated Contract go-live date is 01st July 2025. The approximate lifetime value including the available extension is £32,520,000.00

The Authority reserves the right to modify this Contract at any time during the Contract period in accordance with local, national and regional requirements affecting this service, including but not limited to; changes in guidelines, clinical governance, the updating of the clinical pathway; changes required due to the impact of the Hospital Transformation Programme (HTP) and patient volume increases which may increase the overall cost. Any required modification will be made in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023.

II.2.5) Award criteria

Quality criterion - Name: The contract award key criteria are specified in the procurement documents / Weighting: 60

Cost criterion - Name: The contract award key criteria are specified in the procurement documents / Weighting: 40

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-032145](#)

Section V. Award of contract

Contract No

WHISP-179

Title

GP Led Out of Hours Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 February 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medvivo Group Ltd

Fox Talbot House, Bellinger Close

Chippenham

SN15 1BN

Country

United Kingdom

NUTS code

- UKK15 - Wiltshire CC

Companies House

05146354

Internet address

<https://www.healthhero.com/governments>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £32,520,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by Friday 14th February 2025, this can be made via email to stw.stw.cmt@nhs.net. This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the competitive process of the PSR.

The decision to award this procurement has been taken by the following approval committees at NHS Shropshire, Telford and Wrekin ICB:

1) Strategic Commissioning Committee (SCC) 22/01/2025

There were no conflicts of interest identified among SCC members approving the award of the procurement.

2) NHS Shropshire, Telford and Wrekin Governance Board Meeting 29/01/2025

There were no conflicts of interest identified among Board members approving the award of the procurement.

The selected provider was selected due to achieving the highest scores across the key criteria used. The provider has been assessed and passed against the relevant key criteria. The Key Criteria was:

PSR Key Criteria 1 - Quality and Innovation 28.25%

PSR Key Criteria 2 - Value 40.00%

PSR Key Criteria 3 - Integration, Collaboration and Service Sustainability 16.25%

PSR Key Criteria 4 - Improving Access, Reducing Health Inequalities and Facilitating Choice 5.50%

PSR Key Criteria 5 - Social Value 10.00%

VI.4) Procedures for review

VI.4.1) Review body

NHS Shropshire, Telford and Wrekin Integrated Care Board

Wellington Civic Offices, Larkin Way, Tan Bank, Wellington

Telford

TF1 1LX

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Representations must be made to the relevant authority at the email address indicated in section VI.3 by Friday 14th February 2025 and clearly articulate any suspected breach in the Provider Selection Regime (PSR). This will then be reviewed by the ICB's PSR Representation Review Panel.