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Planning

Alternative Water & Incident Management - Request for Information (RFI)

Southern Water Services Limited

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-003488

Procurement identifier (OCID): ocds-h6vhtk-0606a5

Published 15 January 2026, 1:07pm

Scope

Reference

Prj_

Description

Southern Water (SW) is seeking information from suppliers in relation to a potential procurement exercise. The information is not part of the procurement exercise, but your input will be critical in the development of the sourcing strategy and tender documentation.

Southern Water is responsible for providing, maintaining, and operating water supply and distribution services covering the counties of Kent, Sussex, Hampshire and the Isle of Wight and providing services for the maintenance, repair, renewal, or improvement of services forming Southern Water's water distribution systems.

Southern Water is seeking information on solutions for Alternative Water Supply and Incident Management to ensure continuity of service during clean water supply

interruptions. In the event of an outage, whether planned or unplanned, Southern Water have a statutory obligation to provide customers with access to potable water through alternative means. We are exploring options that can help us respond quickly, maintain customer welfare, and meet regulatory requirements during such incidents.

Objective of this procurement: Supply goods and/or services to provide (or support) in a means of alternative water of an approved quality and quantity to, or made available to, affected customers within a defined response time. The service is to be available 24/7/365 across Southern Water's operational areas (Kent, Sussex, Hampshire & Isle of Wight)

Summary Scope:

1. Clean Bulk Water Tankering
2. Traction Only Haulage & Driver Resource
3. Static Container Deployments
4. Supply of Bottled Water
5. Bottled Water Delivery to Vulnerable Customers
6. Bottled Water Stations
7. Incident Management System

A more detailed breakdown of each service element is contained within the request for information documentation on the jaggaer sourcing platform, instructions on how to access the documents are in this notice.

The objectives of this RFI are to:

1. To inform the contract specification
2. To inform the procurement structure
3. To inform the contractual agreement
4. To understand the markets technical capabilities
5. To understand the markets commercial structures
6. To understand other services that may be offered or of interest to Southern Water

Commercial tool

Establishes a framework

Contract dates (estimated)

- 1 November 2026 to 31 October 2030
- Possible extension to 30 October 2034
- 7 years, 11 months, 30 days

Main procurement category

Services

CPV classifications

- 34144212 - Water-tender vehicles
- 34133100 - Tankers
- 34223340 - Tanker trailers
- 31518200 - Emergency lighting equipment
- 34114100 - Emergency vehicles
- 85312200 - Home delivery of provisions
- 64121200 - Parcel delivery services
- 34114300 - Welfare vehicles
- 60180000 - Hire of goods-transport vehicles with driver
- 60182000 - Hire of industrial vehicles with driver

- 60183000 - Hire of vans with driver
- 60650000 - Hire of water transport equipment with crew
- 48311000 - Document management software package
- 48311100 - Document management system
- 15981000 - Mineral water
- 15981100 - Still mineral water
- 15981200 - Sparkling mineral water
- 41110000 - Drinking water
- 44611500 - Water tanks
- 44613500 - Water containers
- 65100000 - Water distribution and related services
- 65111000 - Drinking-water distribution
- 39225710 - Bottles
- 34923000 - Road traffic-control equipment
- 34992100 - Illuminated traffic signs
- 34996100 - Traffic lights
- 63712700 - Traffic control services

Engagement

Engagement deadline

2 February 2026

Engagement process description

<https://southernwater.ukp.app.jaggaer.com/esop/guest/go/opportunity/detail?opportunityId=60675>

<https://southernwater.ukp.app.jaggaer.com/go/03519719019BC1BEB7EB>

Please note this is not a call for competition

Note: If you are already registered on Southern Water's sourcing portal please go straight to Step 2 below

If you are unregistered please follow the instructions below to register

1. Register your company on the Jaggaer sourcing portal (this is required only once)

Select the "Login or register to participate" link above and click the "Register Now" link on the home page

Accept the terms and conditions and click "Next"

Enter your correct business and user details

Note the username you chose and click "Save" when complete

You will shortly receive an email with your unique password (please keep this secure)

2. Respond to the PQQ/ITT Envelope

Login to the portal with your username/password

Click the PQQs open to all suppliers or ITTs open to all suppliers' link.

Click on the relevant PQQ/ITT

If you are seeing this notice after the closing date of 02/02/2026 and are interested in supporting this pre market engagement, please reach out to:

Luke Stone

Category & Sourcing Manager

luke.stone@southernwater.co.uk

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Utilities

Contracting authority

Southern Water Services Limited

- Public Procurement Organisation Number: PBJQ-2231-ZRPG

Southern Water, Southern House

Worthing

Bn13 3NX

United Kingdom

Contact name: Luke Stone, Category & Sourcing Manager

Email: luke.stone@southernwater.co.uk

Website: <http://www.southernwater.co.uk>

Region: UKJ27 - West Sussex (South West)

Organisation type: Private utility