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Contract

MTC for Gas Servicing, Maintenance and Repair 20-22

East Renfrewshire Council

F03: Contract award notice

Notice identifier: 2021/S 000-003484

Procurement identifier (OCID): ocds-h6vhtk-029504

Published 22 February 2021, 4:48pm

Section I: Contracting authority

I.1) Name and addresses

East Renfrewshire Council

Eastwood HQ, Eastwood Park,

Giffnock

G46 6UG

Contact

Sean Skelton

Email

sean.skelton@eastrenfrewshire.gov.uk

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://www.eastrenfrewshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00183

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

MTC for Gas Servicing, Maintenance and Repair 20-22

Reference number

CE 20 21 031

II.1.2) Main CPV code

- 50531200 - Gas appliance maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

East Renfrewshire Council will shortly be issuing tender documents as it seeks to appoint an experienced and suitably qualified contractor to undertake the provision of annual servicing, maintenance and repairs to domestic low temperature hot water heating installations and gas appliances within properties owned by the Council.

The appointed contractor will be responsible for delivering a high quality service, in a safe and appropriate manner, on budget and in a professional and safe working environment within the timescales provided

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1,647,917.48 / Highest offer: £2,216,899.52 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

II.2.4) Description of the procurement

comprises the Annual Servicing and Responsive Maintenance to Gas Heating

Systems for approximately 2701 domestic properties and a small number of sheltered housing complexes within the geographical area of East Renfrewshire Council and for which the Council is responsible including the following:-

- (a) the provision of a call-out centre, available 24 hours per day until the completion of the contract to enable emergency work to be carried out in compliance with the Contract Conditions;
- (b) the provision of base within or adjacent to the geographical area of East Renfrewshire including a dedicated manager solely for this contract, a dedicated staff member to attend Forced Entry annual servicing gas checks;
- (c) the carrying out of the annual servicing and Gas Safety Check and break-down repairs necessary to keep the gas systems, appliances and associated ancillary equipment functioning safely and efficiently, including repairing or replacing as necessary at the Contractors expense, any fault or worn out boilers, appliances, cylinders, radiators, controls etc;
- (d) inspection, reporting, capping gas supply and draining systems within void properties;
- (e) the regular annual service and inspection of, and repair and maintenance of gas appliances, systems and ancillaries at any other addresses within East Renfrewshire Council;
- (f) the Contractor shall submit with this offer details of the anticipated numbers of operatives to be employed to carry out the Annual Gas Safety Check and Servicing and the maximum number of services to be carried out by any one operative per day;
- (g) provide the Landlord's Gas Safety Certificate from hand held computers while attending the property; and transmit these to ERC electronically within 24 hours of the certificate being produced;

(h) Checking and testing of associated electrical work will be carried out by fully qualified personnel to the current IEE Regulations and Testing Procedures;

(i) Provision of a portal to give 24 hour live access to the contractor's data management system to allow instant access to CP12s, repairs and servicing data, calls received etc.;

(j) Provision of all current and any new still to be announced data that ERC requires to be able to report to SHR on servicing, gas safety checks and repairs, including right to repair and right first time data in a form that suits ERC.

II.2.5) Award criteria

Quality criterion - Name: Customer Service Quality Questions / Weighting: 30

Quality criterion - Name: Presentation / Weighting: 70

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Note weighting above for quality are sub weighing overall quality weighting is 40 %

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 213-523099](#)

Section V. Award of contract

Contract No

CE 20 21 031

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 February 2021

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

City Technical Services (UK) Ltd

Unit 1 , Block 16, Clydesmill Place

Glasgow

G32 8RE

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,647,917.48

Section VI. Complementary information

VI.3) Additional information

(SC Ref:645110)

VI.4) Procedures for review

VI.4.1) Review body

Paisley Sheriff Court and Justice of the Peace Court

St James Street

Paisley

PA3 2HW

Email

paisley@scotcourts.gov.uk

Country

United Kingdom