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Contract

Heating System Upgrades

NORTHAMPTONSHIRE PARTNERSHIP HOMES LIMITED

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-003480

Procurement identifier (OCID): ocds-h6vhtk-05a5d4 ([view related notices](#))

Published 15 January 2026, 12:53pm

Scope

Reference

NPH_2025_42

Description

Heating system upgrades within individual domestic properties.

Contract 1. NPH_2025_42 Heating Upgrades - SureServe

Supplier

- SURESERVE COMPLIANCE CENTRAL LIMITED

Contract value

- £291,667 excluding VAT
- £350,000 including VAT

Below the relevant threshold

Date signed

13 January 2026

Contract dates

- 13 January 2026 to 31 March 2026
- 2 months, 19 days

Main procurement category

Works

CPV classifications

- 45232141 - Heating works
- 45331110 - Boiler installation work
- 50720000 - Repair and maintenance services of central heating

Contract locations

- UKF - East Midlands (England)

Key performance indicators

| Name | Description | Reporting frequency |
|-----------------------------|---|---------------------|
| Customer Satisfaction Rates | measured by % of installations or service jobs completed without return visits. % of customers who raise issues post-upgrade. | 1 months |
| Time to complete works | Works on individual properties to be completed within 72h working hours (3 days) from start time. | 1 months |
| Paperwork on completion | Accuracy of completion paperwork uploaded onto our portal. | 1 months |

Contract 2. NPH_2025_64 Heating Upgrades - PH Jones

Supplier

- BRITISH GAS SOCIAL HOUSING LIMITED

Contract value

- £291,667 excluding VAT
- £350,000 including VAT

Below the relevant threshold

Date signed

13 January 2026

Contract dates

- 13 January 2026 to 31 March 2026
- 2 months, 19 days

Main procurement category

Works

CPV classifications

- 45232141 - Heating works
- 45331000 - Heating, ventilation and air-conditioning installation work
- 50720000 - Repair and maintenance services of central heating

Contract locations

- UKF - East Midlands (England)

Key performance indicators

| Name | Description | Reporting frequency |
|-----------------------------|---|---------------------|
| Customer Satisfaction Rates | measured by % of installations or service jobs completed without return visits. % of customers who raise issues post-upgrade. | 1 months |
| Time to complete works | Works on individual properties to be completed within 72h working hours (3 days) from start time. | 1 months |

| Name | Description | Reporting frequency |
|-------------------------|--|----------------------------|
| Paperwork on completion | Accuracy of completion paperwork uploaded onto our portal. | 1 months |

Contract 3. NPH_2025_66 Heating Upgrades - Phoenix

Supplier

- PHOENIX GAS SERVICES LIMITED

Contract value

- £291,667 excluding VAT
- £350,000 including VAT

Below the relevant threshold

Date signed

13 January 2026

Contract dates

- 13 January 2026 to 31 March 2026
- 2 months, 19 days

Main procurement category

Works

CPV classifications

- 45232141 - Heating works
- 45331110 - Boiler installation work
- 50720000 - Repair and maintenance services of central heating

Contract locations

- UKF - East Midlands (England)

Key performance indicators

| Name | Description | Reporting frequency |
|-----------------------------|---|---------------------|
| Customer Satisfaction Rates | measured by % of installations or service jobs completed without return visits. % of customers who raise issues post-upgrade. | 1 months |
| Time to complete works | Works on individual properties to be completed within 72h working hours (3 days) from start time. | 1 months |
| Paperwork on completion | Accuracy of completion paperwork uploaded onto our portal. | 1 months |

Contract 4. NPH_2025_65 Heating Upgrades - Renuvo

Supplier

- RENUVO LTD

Contract value

- £291,667 excluding VAT

- £350,000 including VAT

Below the relevant threshold

Date signed

13 January 2026

Contract dates

- 13 January 2026 to 31 March 2026
- 2 months, 19 days

Main procurement category

Works

CPV classifications

- 45232141 - Heating works
- 45232142 - Heat-transfer station construction work
- 45331100 - Central-heating installation work
- 50720000 - Repair and maintenance services of central heating

Contract locations

- UKF - East Midlands (England)

Key performance indicators

| Name | Description | Reporting frequency |
|-----------------------------|---|----------------------------|
| Customer Satisfaction Rates | measured by % of installations or service jobs completed without return visits. % of customers who raise issues post-upgrade. | 1 months |
| Time to complete works | Works on individual properties to be completed within 72h working hours (3 days) from start time. | 1 months |
| Paperwork on completion | Accuracy of completion paperwork uploaded onto our portal. | 1 months |

Procedure

Procedure type

Below threshold - open competition

Suppliers

BRITISH GAS SOCIAL HOUSING LIMITED

- Companies House: 01026007
- Public Procurement Organisation Number: PLXL-7173-NHVV

Millstream

Windsor

SL4 5GD

United Kingdom

Email: phjones.bids@phjones.com

Website: <http://www.phjones.co.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 2. NPH_2025_64 Heating Upgrades - PH Jones

PHOENIX GAS SERVICES LIMITED

- Companies House: 03830355
- Public Procurement Organisation Number: PWQJ-6969-GHBN

Phoenix Gas Services Limited Furlong Road

Stoke-On-Trent

ST6 5UD

United Kingdom

Email: tenders@phoenixgasservices.co.uk

Website: <http://www.phoenixgasservices.co.uk/>

Region: UKG23 - Stoke-on-Trent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 3. NPH_2025_66 Heating Upgrades - Phoenix

RENUVO LTD

- Companies House: 07289284
- Public Procurement Organisation Number: PYXY-5986-QYJM

Unit 1g Kingsbury Link

Tamworth

B78 2EX

United Kingdom

Email: accounts@renuvo.co.uk

Website: <http://www.renuvo.co.uk>

Region: UKG13 - Warwickshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 4. NPH_2025_65 Heating Upgrades - Renuvo

SURESERVE COMPLIANCE CENTRAL LIMITED

- Companies House: 03193203
- Public Procurement Organisation Number: PBRZ-1341-ZLCW

Norfolk House, 13 Southampton Place

London

WC1A 2AJ

United Kingdom

Email: scc-bidteam@sureserve.co.uk

Website: <https://www.sureserve.co.uk/sureserve-compliance/>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. NPH_2025_42 Heating Upgrades - SureServe

Contracting authority

NORTHAMPTONSHIRE PARTNERSHIP HOMES LIMITED

- Companies House: 09019453
- Public Procurement Organisation Number: PGTJ-9157-YWQM

The Guildhall

Northampton

NN1 1DE

United Kingdom

Email: nphprocurement@nph.org.uk

Region: UKF24 - West Northamptonshire

Organisation type: Public authority - central government