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Planning

NHS Workforce Transformation Solution - Electronic Staff Record (ESR) Services

NHS Business Services Authority

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-003477

Procurement identifier (OCID): ocds-h6vhtk-031430

Published 7 February 2022, 6:52pm

Section I: Contracting authority

I.1) Name and addresses

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Contact

Paul Bath

Email

paul.bath2@nhs.net

Country

United Kingdom

NUTS code

UKC22 - Tyneside

Internet address(es)

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Workforce Transformation Solution - Electronic Staff Record (ESR) Services

Reference number

21_06_07

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

This Prior Information Notice (PIN) is to inform organisations of a Supplier Market Engagement Event which the NHS Business Services Authority (NHSBSA) is hosting at 09:30 till 12:30 (GMT), Thursday 10 March 2022.

The event is related to the procurement and contract for the transformation and provision of the NHS Electronic Staff Record (ESR) Services. This is a follow on from the events hosted in July and November 2021.

It will focus on commercial considerations that will form the basis of the Invitation to Tender and Negotiate (ITTN) pack and key contract schedules. It will also set out proposals for the Alpha phase of the procurement. Across all of these we are seeking further feedback from the market.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

NHSBSA is considering its next steps in development of its procurement for the future NHS workforce solution. NHSBSA engaged with the market in July and November 2021 regarding the Discovery exercise, its findings and the Commercial content of the Outline Business Case.

NHSBSA wants to now consult with the market on the commercial considerations that will form the basis of the Invitation to Tender and Negotiate (ITTN) pack and key contract schedules. It will also set out proposals for the Alpha phase of the procurement.

The Supplier Market Engagement Event, which NHSBSA is hosting, is at 09:30 till 12:30 (GMT), Thursday 10 March 2022, via webinar only.

NHSBSA will be issuing a set of Request for Information (RFI) questions after the event. Responses to the RFI are required by Friday 18 March 2022 for Alpha content and Friday 25 March for remaining content. Depending on feedback from the RFI there may be an opportunity to have 1 to 1 discussions later.

ESR includes, but is not limited to, the provision of the following core services:-

- Payroll
- Core HR (e.g. key personnel events; leave and absence; education, training and organisational structures; approvals, revalidations/fitness to practice)
- Recruitment
- Integrated Identity Management
- Occupational Health
- Finance
- Learning Management (including eLearning)
- Manager and Employee Self Service
- Talent Management/Compliance Management
- Data Warehouse
- Management Reporting – Local and National
- Inter Employee Authority Data Transfer Service.
- Associated Framework Services (e.g. expenses solutions)
- Total Reward Statements
- Interoperability with other services and options (including NHS Jobs & NHS Pensions).

The ESR solution and related services are provided by the current provider under a managed service contract which, will run until August 2025.

The NHS ESR solution is one of the Workforce services provided by the NHSBSA and is

an Oracle based workforce management tool for the integrated HR, payroll, learning management and business intelligence.

The Solution currently services over 1.8m employees in over 440 organisations.

II.2.14) Additional information

This event follows on from the previous supplier engagement events held in July and November 2021.

Attendees of the November 2021 event will receive an invite by email. If not received by close Friday 11 February please contact as below.

To be invited to the event please email nhsbsa.esrdiscovery@nhs.net with names, roles and email addresses of attendees.

II.3) Estimated date of publication of contract notice

8 February 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No