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Tender

Provision of Independent Advocacy Service

Knowsley Council

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2023/S 000-003456

Procurement identifier (OCID): ocids-h6vhtk-03a2d9

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Section I: Contracting authority

I.1) Name and addresses

Knowsley Council

Huyton Municipal Building - 1st Floor, Archway Road

Knowsley

L36 9YZ

Contact

Ms Kelly Black

Email

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Telephone

+44 1514434938

Country

United Kingdom

Region code

UKD7 - Merseyside

Internet address(es)

Main address

<http://www.knowsley.gov.uk>

Buyer's address

<http://www.knowsley.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.the-chest.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.the-chest.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Independent Advocacy Service

Reference number

DN654620

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Knowsley Metropolitan Borough Council is looking to receive quotations from bidders for the Provision of Independent Advocacy Service. The Service is split to two lots as follows:

Lot 1 is for the provision of statutory and non-statutory advocacy for all vulnerable residents of Knowsley; and any person directed under statutory legislation where Knowsley Metropolitan Borough Council (KMBC) is the designated local authority.

Lot 2 is for the provision of statutory children's advocacy for children and young people resident to Knowsley.

For further information, please refer to the tender documents.

Bidders are advised that the deadline set out is absolute. You are advised to upload your submission well in advance of the deadline to avoid any technical issues that might arise causing you to fail to meet the deadline which would lead to the rejection of your submission. The Council is conscious that Bidders spend a huge amount of time, effort and expense in putting together a submission and is keen to ensure that no bid is rejected for this reason.

In submitting your quotation you agree to contract on the terms and conditions that have been issued as part of this opportunity. Due to the Council's obligations of fairness and equal treatment to all bidders it cannot accept amendments to these terms and conditions or alternative terms and conditions. If you seek to amend the terms and conditions or

submit alternative terms and conditions the Council may reject your quotation.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 - provision of statutory and non-statutory advocacy for all vulnerable residents of Knowsley

Lot No

1

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85322000 - Community action programme
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Knowsley Metropolitan Borough Council is looking to receive quotations from bidders for the Provision of Independent Advocacy Service.

Lot 1 is for the provision of statutory and non-statutory advocacy for all vulnerable residents of Knowsley; and any person directed under statutory legislation where Knowsley Metropolitan Borough Council (KMBC) is the designated local authority.

The Provider of lot 1 will provide independent advocacy for vulnerable Knowsley residents in respect to the legislation in section 4 above. It will also provide advocacy support on local projects, generic issue-based advocacy, parental advocacy, and Self / Peer Advocacy.

Where appropriate the Provider of lot 1 will enable the continuity of an advocate for individual service users, in line with Care Act 2014 guidance, where more than one piece of legislation applies.

The Provider of lot 1 will develop relationships with the Provider of lot 2 to ensure timely and appropriate referrals. Both providers will work with the Council to create a system to effectively collate relevant reporting information which is aligned to facilitate the extrapolation of the data

II.2.6) Estimated value

Value excluding VAT: £1,506,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

72

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - provision of statutory children's advocacy for children and young people resident to Knowsley

Lot No

2

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85323000 - Community health services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Knowsley Metropolitan Borough Council is looking to receive quotations from bidders for the Provision of Independent Advocacy Service.

Lot 2 is for the provision of statutory children's advocacy for children and young people resident to Knowsley.

The provider of Lot 2 will be responsible for all Children's and Young Persons advocacy.

The provider will develop relationships with the Provider of lot 1 to ensure timely reaction to appropriate referrals; and create a system to effectively report relevant information.

The providers of lots 1 and 2 will work together to ensure children who are transitioning to adult services have a seamless transition to adult's advocacy.

Both lots will be tendered simultaneously, and a working relationship should be agreed during the contracts' implementation phase. The same provider may bid for both lots.

II.2.6) Estimated value

Value excluding VAT: £354,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

72

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

3 March 2023

Local time

9:30am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used