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Not applicable

## **Emergency Department Well-Being & Home Safe Service**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Hywel Dda University Health Board

Betsi Cadwaladr University Health Board

Cardiff and Vale University Health Board

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-003446

Procurement identifier (OCID): ocids-h6vhtk-039369

Published 3 February 2023, 2:22pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw

Cardiff

CF157QZ

#### **Contact**

Chloe Lloyd-Carter

#### **Email**

[chloe.lloyd-carter@wales.nhs.uk](mailto:chloe.lloyd-carter@wales.nhs.uk)

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.1) Name and addresses**

Hywel Dda University Health Board

Glangwill Hospital, Dolgwili Road

Carmarthen

SA312AF

**Email**

[HywelDda.Procurement@wales.nhs.uk](mailto:HywelDda.Procurement@wales.nhs.uk)

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.nwssp.wales.nhs.uk](http://www.nwssp.wales.nhs.uk)

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

### **I.1) Name and addresses**

Betsi Cadwaladr University Health Board

Glangwill Hospital, Dolgwili Road

St Asaph

SA312AF

#### **Email**

[simon.whitehead@wales.nhs.uk](mailto:simon.whitehead@wales.nhs.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

[www.nwssp.wales.nhs.uk](http://www.nwssp.wales.nhs.uk)

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

### **I.1) Name and addresses**

Cardiff and Vale University Health Board

Glangwill Hospital, Dolgwili Road

Cardiff

SA312AF

**Contact**

Chloe Lloyd-Carter

**Email**

[claire.salisbury@wales.nhs.uk](mailto:claire.salisbury@wales.nhs.uk)

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.nwssp.wales.nhs.uk](http://www.nwssp.wales.nhs.uk)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Emergency Department Well-Being & Home Safe Service

Reference number

PRO-OJEULT-51717

#### **II.1.2) Main CPV code**

- 85312400 - Welfare services not delivered through residential institutions

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Presentation at an Emergency Department often represents a person's initial experience within a hospital system and thus a unique opportunity to establish a positive first impression. These visits frequently occur during times of stress and uncertainty for a patient and their family, and the Emergency Department care environment is one that faces a myriad of challenges. In order to respond to these challenges, the Welsh Government, in collaboration with the National Collaborative Commissioning Unit and NHS Wales Health Boards and Trusts, are seeking to establish an Emergency Department Well-being & Home Safe Service.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2022/S 000-036241](#)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

### **VII.2) Other additional information**

#### **Extension of Tender Deadline**

The tender closing date for Emergency Department Well-being and Home Safe Service has been extended until Monday 27th Feb 2023. Please access the ITT via the Bravo ETender Wales portal where you will find a full suite of tender documentation, reference - ITT\_100019– Emergency Department Well- Being & Home Safe Service. Full instructions are within the Contract Notice.