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Not applicable

Stock Management Digital Solution

New Gorbals Housing Association

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-003445

Procurement identifier (OCID): ocds-h6vhtk-03089d

Published 7 February 2022, 3:15pm

Section I: Contracting authority/entity

I.1) Name and addresses

New Gorbals Housing Association

200 Crown Street

Glasgow

G5 9AY

Email

info@altprocurement.co.uk

Telephone

+44 1414293900

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<https://www.newgorbalsha.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11242

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Stock Management Digital Solution

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

NGHA require the provision of a fully digital and mobile IT system to manage its housing stock of 2700 rented homes and 1900 factored owner occupier homes. Our current systems are server based but new software can be cloud based, if assessed as the best option.

The system is required to cover aspects such as:

- holding all stock records for NGHA owned and managed stock
- holding all records of customers and applicants, and include statistical information
- holding rent accounting, arrears, income maximisation and rent predictions, anti social behaviour, allocations, estate management, void management and service charges

- logging of repairs and integrating with scheduling and workflow for inhouse operative (to include materials ordering, labour costs, invoice approval, completion times, recalls, out of hours call outs
- mobile capability and ability to deal with multiple charging rates
- billing of repairs
- financial and accounting functionality
- case management
- dynamic reporting on KPIs and MI

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2022/S 000-000517](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

Time limit

Instead of

Date

14 February 2022

Local time

12:00pm

Read

Date

18 February 2022

Local time

5:00pm

Section number

IV.2.7

Place of text to be modified

Conditions for opening of tenders

Instead of

Date

14 February 2022

Local time

12:30pm

Read

Date

18 February 2022

Local time

5:00pm

VII.2) Other additional information

To allow for consideration of all tender requirements