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Not applicable

## **Stock Management Digital Solution**

New Gorbals Housing Association

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-003445

Procurement identifier (OCID): ocds-h6vhtk-03089d

Published 7 February 2022, 3:15pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

New Gorbals Housing Association

200 Crown Street

Glasgow

G5 9AY

#### **Email**

[info@altprocurement.co.uk](mailto:info@altprocurement.co.uk)

#### **Telephone**

+44 1414293900

#### **Country**

United Kingdom

## **NUTS code**

UKM82 - Glasgow City

## **Internet address(es)**

Main address

<https://www.newgorbalsha.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11242](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11242)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Stock Management Digital Solution

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NGHA require the provision of a fully digital and mobile IT system to manage its housing stock of 2700 rented homes and 1900 factored owner occupier homes. Our current systems are server based but new software can be cloud based, if assessed as the best option.

The system is required to cover aspects such as:

- holding all stock records for NGHA owned and managed stock
- holding all records of customers and applicants, and include statistical information

- holding rent accounting, arrears, income maximisation and rent predictions, anti social behaviour, allocations, estate management, void management and service charges
- logging of repairs and integrating with scheduling and workflow for inhouse operative (to include materials ordering, labour costs, invoice approval, completion times, recalls, out of hours call outs
- mobile capability and ability to deal with multiple charging rates
- billing of repairs
- financial and accounting functionality
- case management
- dynamic reporting on KPIs and MI

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2022/S 000-000517](#)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

#### **VII.1.2) Text to be corrected in the original notice**

Section number

IV.2.2

Place of text to be modified

Time limit

Instead of

Date

14 February 2022

Local time

12:00pm

Read

Date

18 February 2022

Local time

5:00pm

Section number

IV.2.7

Place of text to be modified

Conditions for opening of tenders

Instead of

Date

14 February 2022

Local time

12:30pm

Read

Date

18 February 2022

Local time

5:00pm

## **VII.2) Other additional information**

To allow for consideration of all tender requirements