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Not applicable

## **Lorry driver facilities survey roll out**

Transport Focus

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-003440

Procurement identifier (OCID): ocds-h6vhtk-039651

Published 3 February 2023, 2:05pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Transport Focus

Piccadilly Gate, Store Street

Manchester

M1 2WD

#### **Contact**

Robert Pain

#### **Email**

[tenders@transportfocus.org.uk](mailto:tenders@transportfocus.org.uk)

#### **Telephone**

+44 3001230835

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.transportfocus.org.uk>

Buyer's address

<https://www.transportfocus.org.uk>

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Lorry driver facilities survey roll out

**II.1.2) Main CPV code**

- 79310000 - Market research services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

To establish a regular, potentially continuous, event driven quantitative survey of lorry drivers' experiences, including satisfaction, with, using roadside facilities on the roads managed by National Highways. This should involve the generation of robust data for as many individual sites as possible in order to benchmark lorry driver experience by location, resulting in additional focus on customer experience at lower performing sites.

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2023/S 000-000715](#)

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## Section VII. Changes

### VII.1) Information to be changed or added

#### VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

IV.2.2

Instead of

Date

9 February 2023

Local time

5:00pm

Read

Date

16 February 2023

Local time

5:00pm

Section number

IV.2.7

Place of text to be modified

#### IV.2.7

Instead of

Date

9 February 2023

Local time

5:10pm

Read

Date

16 February 2023

Local time

5:10pm

#### **VII.2) Other additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. All correspondence regarding this tender is to be conducted via the Delta esourcing platform.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Market-research-services./663G92DZAZ>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/663G92DZAZ>

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