

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003440-2023>

Not applicable

Lorry driver facilities survey roll out

Transport Focus

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-003440

Procurement identifier (OCID): ocds-h6vhtk-039651

Published 3 February 2023, 2:05pm

Section I: Contracting authority/entity

I.1) Name and addresses

Transport Focus

Piccadilly Gate, Store Street

Manchester

M1 2WD

Contact

Robert Pain

Email

tenders@transportfocus.org.uk

Telephone

+44 3001230835

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.transportfocus.org.uk>

Buyer's address

<https://www.transportfocus.org.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lorry driver facilities survey roll out

II.1.2) Main CPV code

- 79310000 - Market research services

II.1.3) Type of contract

Services

II.1.4) Short description

To establish a regular, potentially continuous, event driven quantitative survey of lorry drivers' experiences, including satisfaction, with, using roadside facilities on the roads managed by National Highways. This should involve the generation of robust data for as many individual sites as possible in order to benchmark lorry driver experience by location, resulting in additional focus on customer experience at lower performing sites.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-000715](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

IV.2.2

Instead of

Date

9 February 2023

Local time

5:00pm

Read

Date

16 February 2023

Local time

5:00pm

Section number

IV.2.7

Place of text to be modified

IV.2.7

Instead of

Date

9 February 2023

Local time

5:10pm

Read

Date

16 February 2023

Local time

5:10pm

VII.2) Other additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. All correspondence regarding this tender is to be conducted via the Delta esourcing platform.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Market-research-services./663G92DZAZ>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/663G92DZAZ>

GO Reference: GO-202323-PRO-22045958