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Award

## **Disaster Recovery & Back Up as a Service**

MIDLAND HEART LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-003423

Procurement identifier (OCID): ocds-h6vhtk-06067b

Published 15 January 2026, 11:49am

### **Scope**

### **Reference**

MH0110

### **Description**

Disaster as a Service (DRaaS) solution to keep our organisation safe and return our systems to full operation as soon as practically possible.

Encompassing the provision of comprehensive cloud-based solutions to ensure business resilience, continuity and data protection in the event of system failures, cyberattacks, or natural disasters. This includes the replication and hosting of physical and virtual servers by the supplier to enable swift recovery and minimal downtime 24/7, 365 days a year.

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## **Contract 1. Disaster Recovery & Back Up as a Service**

### **Supplier**

- EKCO CLOUD AND SECURITY LIMITED

### **Contract value**

- £549,383.39 excluding VAT
- £659,260.07 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

15 January 2026

### **Contract dates (estimated)**

- 16 January 2026 to 15 January 2027
- Possible extension to 9 January 2028
- 1 year, 11 months, 25 days

Description of possible extension:

Two optional extensions of 12 months.

### **Main procurement category**

Services

### **CPV classifications**

- 72251000 - Disaster recovery services

### **Contract locations**

- UKG - West Midlands (England)

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### **Other information**

#### **Conflicts assessment prepared/revised**

Yes

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### **Procedure**

#### **Procedure type**

Direct award

#### **Direct award justification**

Switching to direct award

following a competitive tendering procedure no sufficient responses were received that met our requirements. Due to the delicate nature of the services that are required, we

required a solution to be in place in a timely manner to mitigate the risk to our organisation therefore a direct award was required.

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## Supplier

### **EKCO CLOUD AND SECURITY LIMITED**

- Companies House: 08470397
- Public Procurement Organisation Number: PBXP-1963-YMGP

3rd Floor, Norfolk House

Milton Keynes

MK9 2DN

United Kingdom

Email: [bidteam2.uk@ek.co](mailto:bidteam2.uk@ek.co)

Website: <http://www.ek.co>

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Disaster Recovery & Back Up as a Service

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## Contracting authority

### **MIDLAND HEART LIMITED**

- Companies House: IP30069R
- Public Procurement Organisation Number: PPMZ-2234-VXBJ

20 Bath Row

Birmingham

B15 1LZ

United Kingdom

Email: [commercial.team@midlandheart.org.uk](mailto:commercial.team@midlandheart.org.uk)

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government