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Not applicable

600000

National Crime Agency

F14: Notice for changes or additional information

Notice identifier: 2021/S 000-003409

Procurement identifier (OCID): ocds-h6vhtk-0294af

Published 20 February 2021, 10:56pm

Section I: Contracting authority/entity

I.1) Name and addresses

National Crime Agency

PO Box 8000

London

B3 2WH

Email

daren.mills@nca.gov.uk

Telephone

+44 7565202907

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

<http://ho.bravosolution.co.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

600000

Reference number

PP0031

II.1.2) Main CPV code

- 75100000 - Administration services

II.1.3) Type of contract

Services

II.1.4) Short description

A 4 year contract is required to provide English audio transcription services on secure premises, either at NCA sites or off-site on supplier premises. This material may be, but is not limited to, interviews of victims and witnesses as part of a criminal investigation.

The NCA requires:

- a transcription service from audio recorded media;
- production of a transcription to be in accordance with NCA security requirements;

- maintenance of auditable records for the receipt, secure storage and return of recordings;
- data in transit and at rest may be in the UK only;
- provider needs to be located in the UK;
- all personnel employed on this framework agreement must undergo the HMG requirements in respect of the Baseline Personnel Security Standard (BPSS) and must hold or be prepared to undertake SC Enhanced level security clearance.

Lot 1 - On site

Lot 2 - Off Site

An initial 4 year contract is required with an option to extend for 2 years at yearly intervals (4 + 1 + 1).

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2021/S 000-003399](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.1.1

Place of text to be modified

Title

Instead of

Text

600000

Read

Text

English Audio Transcription Services

Section number

II.2.1

Lot No

1

Place of text to be modified

Title

Read

Text

English Audio Transcription Services - On Site

Section number

II.2.1

Lot No

2

Place of text to be modified

Title

Read

Text

English Audio Transcription Services - Off Site

Section number

II.1.4

Place of text to be modified

6th point down from The NCA requires:

Instead of

Text

all personnel employed on this framework agreement must undergo the HMG requirements

Read

Text

all personnel employed on this contract must undergo the HMG requirements