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Tender

Common Digital Platform

Post Office

F02: Contract notice

Notice identifier: 2025/S 000-003371

Procurement identifier (OCID): ocds-h6vhtk-04daca

Published 31 January 2025, 4:45pm

Section I: Contracting authority

I.1) Name and addresses

Post Office

100 Wood Street

London

EC2V 7ER

Email

procurement@postoffice.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

2154540

Internet address(es)

Main address

<https://www.postoffice.co.uk/>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://postoffice.wax-live.com/S2C/SignIn.aspx>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Banking, Retail and Postal Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Common Digital Platform

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Common Digital Platform (CDP) hosts around 50 Digital Services in use across Post Office for both internal and customer facing purposes, including PUDO, Drop and Go and Branch Finder. The service required is the support and maintenance of the platform itself, an AWS platform hosted within Post Office, and the support and maintenance of the digital applications that sit upon it.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30211300 - Computer platforms
- 48100000 - Industry specific software package
- 48820000 - Servers
- 72300000 - Data services
- 72600000 - Computer support and consultancy services
- 72700000 - Computer network services
- 72800000 - Computer audit and testing services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Common Digital Platform (CDP) hosts around 50 Digital Services in use across Post Office for both internal and customer facing purposes, including PUDO, Drop and Go and Branch Finder. The service required is the support and maintenance of the platform itself, an AWS platform hosted within Post Office, and the support and maintenance of the digital applications that sit on it.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2025

End date

31 July 2030

This contract is subject to renewal

Yes

Description of renewals

Initial 3 year term with two additional yearly extensions.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 March 2025

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Further details can be found on Post Office's e-sourcing platform Web3.

Suppliers requesting participation will be required to sign an NDA and, where they are an existing Post Office supplier for relevant services, an Ethical Walls Agreement. Access will only be granted once these are in place.

Responses must be submitted by the 14th March 2025.

Please contact procurement@postoffice.co.uk for more details.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom