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Contract

## **Hertfordshire Admission Avoidance Response Car (HAARC)**

NHS Hertfordshire and West Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-003370

Procurement identifier (OCID): ocids-h6vhtk-042a22

Published 1 February 2024, 1:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

#### **Contact**

NHS Hertfordshire and West Essex Integrated Care Board

#### **Email**

[bilal.tabasum@attain.co.uk](mailto:bilal.tabasum@attain.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

<https://hertsandwestessex.icb.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hertfordshire Admission Avoidance Response Car (HAARC)

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a Contract Award Notice to communicate a contract award made by the Contracting Authority; Hertfordshire and West Essex Integrated Care Board, (hereinafter referred to as “the Authority”) in compliance with their local standing financial instructions (SFIs).

On 29th December 2023, the Authority published a Voluntary Ex-Ante Transparency Notice (VEAT) (Reference: 2023/S 000-038026) to inform the market of its intention to award the contract. The Authority applied a voluntary 10-day standstill period prior to conclusion of the contract. The contract award is made to East of England Ambulance Service NHS Trust (EEAST) for the provision of Admission Avoidance Response Car (HAARC) services across Hertfordshire and West Essex.

The new contract is intended to begin on 1st April 2024 and end on 31st March 2025 with the option to extend for a further 12 months. The value of the new contract is £630,121 (excl. VAT) with a maximum cumulative value of £1,260,242.

The service has been in place since 1st April 2019 and has a total cumulative value of £2,889,498 (excluding the value of this new contract).

This service has an MDT approach with the ICBs Care home Improvement Team working alongside the HAARC Service / Specialist paramedic team to ensure the ICB reduces the number of admissions and attendances from care homes across South and West Hertfordshire. This is a specialised service which is only available from ambulance Trusts. This is a short-term arrangement with our incumbent provider which will allow the ICB time to review the service and understand future commissioning intentions.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,260,242

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

This is a Contract Award Notice to communicate a contract award made by the Contracting Authority; Hertfordshire and West Essex Integrated Care Board, (hereinafter referred to as “the Authority”) in compliance with their local standing financial instructions (SFIs).

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The service has been in place since 1st April 2019 and has a total cumulative value of £2,889,498 (excluding the value of this new contract).

This service has an MDT approach with the ICBs Care home Improvement Team working alongside the HAARC Service / Specialist paramedic team to ensure the ICB reduces the number of admissions and attendances from care homes across South and West Hertfordshire. This is a specialised service which is only available from ambulance Trusts. This is a short-term arrangement with our incumbent provider which will allow the ICB

time to review the service and understand future commissioning intentions.

The HAARC service provides quick access to specialist clinical advice and support to enhance the Care Home care management plans so that patients only attend hospital if it is clinically necessary. This has reduced ambulance conveyances to A&E, unplanned admissions, and frequent use of the UEC services. The HAARC service work closely with the EEAST ambulance service to assess ambulance callouts from care homes and is complemented by admission avoidance services, such the CLCH Rapid Response Service.

The service also provides bespoke training for the Care Home staff to enhance their skills.

HAARC provides the following outcomes:

- Reduction in ambulance conveyances to A&E from care homes.
- Reduction in unplanned admissions of care home patients.
- Reduction in frequent use of UEC services.
- Upskilling care home staff.

## **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for a further 12 months to 31st March 2026.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

There is a MDT approach to this service with the ICB's Care Home Improvement Team working alongside the HAARC Service/Specialist Paramedic team to ensure the ICB reduce the number of admissions and attendances from care homes across S&W Hertfordshire.

This is a specialised service only available from NHS Ambulance Trusts. Our local ambulance trust has been used for ease, however this is a short-term arrangement whilst the ICB is reviewing the service to understand future commissioning intentions which will ensure continuity of service for our patients.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-038026](#)

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## Section V. Award of contract

### Title

Hertfordshire Admission Avoidance Response Car (HAARC)

A contract/lot is awarded: Yes

### V.2) Award of contract

**V.2.1) Date of conclusion of the contract**

8 December 2023

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

East of England Ambulance Service NHS Trust (EEAST)

Whiting Way

Melbourn, Cambridgeshire

SG8 6EN

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,260,242

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

NHS Hertfordshire and West Essex ICB

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

[bilal.tabasum@attain.co.uk](mailto:bilal.tabasum@attain.co.uk)

Country

United Kingdom