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Contract

Crown Duty Management System - Support and Maintenance

Cheshire Constabulary on behalf of the Police and Crime Commissioner for Cheshire

F03: Contract award notice

Notice identifier: 2025/S 000-003362

Procurement identifier (OCID): ocds-h6vhtk-04c8fe

Published 31 January 2025, 4:16pm

Section I: Contracting authority

I.1) Name and addresses

Cheshire Constabulary on behalf of the Police and Crime Commissioner for Cheshire

Headquarters, Clemonds Hey, Oakmere Road,

Winsford, Cheshire

CW7 2UA

Contact

Katie Howell

Email

katie.howell2@cheshire.police.uk

Telephone

+44 01606362063

Country

United Kingdom

Region code

UKD6 - Cheshire

National registration number

N/A

Internet address(es)

Main address

<http://www.cheshire.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33132>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Crown Duty Management System - Support and Maintenance

Reference number

CPA/SPU/2479P

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Contract Award Notice

Crown DMS is a core system that forms part of the Business Services function. The system is used to record staff attendance and is critical for the Resource Management department to manage planning and deployment of resources.

The Crown DMS can only be supported and maintained by Crown as it is their system. The support and maintenance contract is for a period of 3 years (01/02/25 to 31/01/28) plus option to extend for 2+2 years (total 7years). A F15: Voluntary ex ante transparency notice, 024/S 000-040715 was published on 18 December 2024 observing a standstill period.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £441,311

II.2) Description

II.2.2) Additional CPV code(s)

- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Winsford. CW7 2UA

II.2.4) Description of the procurement

This is a contract award notice.

Crown DMS is a core system that forms part of the Business Services function. The system is used to record staff attendance and is critical for the Resource Management department to manage planning and deployment of resources.

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II.2.5) Award criteria

Quality criterion - Name: Price only / Weighting: 0

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value shown is for an initial 3 year period plus optional extension periods of 2 x 2 years.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Crown is the developer and proprietor of the Licences and Support and a contract for support and maintenance can only be supplied by them.

The system was originally procured as part of a larger contract, which was subject to an above threshold tender process. Due to changes required in hosting location as part of the move to an on-premise solution, support and maintenance is being sourced directly.

Although there are other systems available that provide time recording capabilities, Crown DMS provides us with the capability for our complex operational planning and deployment of resources and builds on the heavy investment already made in the configuration of the Crown DMS so it meets our needs. If we were to move to a new system, it would require significant funding and re-investment to meet these requirements and capabilities, as well as a long period of implementation and dual running of Crown DMS and an alternative DMS.

A F15: Voluntary ex ante transparency notice, 024/S 000-040715 was published on 18 December 2024 observing a standstill period.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040715](#)

Section V. Award of contract

Contract No

1

Title

Crown Duty Management System - Support and Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 January 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Crown Computing Limited

Amber Close, Tamworth Business Park

Amington, Tamworth

B77 4RP

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £441,311

Section VI. Complementary information

VI.3) Additional information

Crown is the developer and proprietor of the Licences and Support and a contract for support and maintenance can only be supplied by them.

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VI.4) Procedures for review

VI.4.1) Review body

High Court

Manchester

Country

United Kingdom