

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003344-2024>

Not applicable

Frontline Colleague App Platform, development, and support

Northern Trains Limited

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-003344

Procurement identifier (OCID): ocids-h6vhtk-041b76

Published 1 February 2024, 12:05pm

Section I: Contracting authority/entity

I.1) Name and addresses

Northern Trains Limited

George Stephenson House, Toft Green

York

YO1 6JT

Contact

Sarah Roberts

Email

sarah.roberts@northernrailway.co.uk

Telephone

+44 7929708451

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.bipsolutions.com

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Frontline Colleague App Platform, development, and support

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Northern Trains Limited (Northern) are looking for an experienced supplier to provide expertise and resource to enable Northern to implement a low code/no code mobile app development platform, develop release 1 of a mobile app to enable front-line colleagues provide quality customer service to Northern customers, and to provide ongoing third line support for the platform and app.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-003280](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

I.1

Place of text to be modified

I.1) Name and addresses

Instead of

Text

23 Chatsworth Terrace

Read

Text

George Stephenson House

VII.2) Other additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-York:-Information-technology-services./4986G3KH34>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/4986G3KH34>

GO Reference: GO-202421-PRO-25093328