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Contract

Contract for the Provision of an online platform for tackling depression and anxiety

HERTFORDSHIRE COUNTY COUNCIL

F03: Contract award notice

Notice identifier: 2025/S 000-003339

Procurement identifier (OCID): ocids-h6vhtk-04dab8

Published 31 January 2025, 3:41pm

Section I: Contracting authority

I.1) Name and addresses

HERTFORDSHIRE COUNTY COUNCIL

Robertson House, Six Hills Way

Stevenage

SG1 2ST

Email

strategic.procurement@hertfordshire.gov.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.hertfordshire.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for the Provision of an online platform for tackling depression and anxiety

Reference number

HCC2415803

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Awarded Contract - the contract has been awarded to Togetherall following the Provider Selection Regime (PSR) process Direct Award A

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Awarded Contract - the contract has been awarded to Togetherall following the Provider Selection Regime (PSR) process Direct Award A.

Togetherall provide an online mental health support platform which is accessible 24/7 with clinical support and the ability to ensure any risks related to self-harm can be immediately identified when in use by clients/users. The online platform is accessible in different formats (online, app,) and supports individuals with low and moderate levels of depression and anxiety (PHQ9 and GAD 7 defined) and/ or are waiting to be seen by IAPT services but not exclusively.

The Contract will be established for an initial period of 3 years from 1st February 2025. There is an option to extend the contract for up to 3 years (1 + 1 +1) at the sole discretion of the Council.

The lifetime value of the contract including any extensions will be approximately £300,000

II.2.5) Award criteria

Quality criterion - Name: No realistic alternative provider / Weighting: 100%

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

There will be the option to extend for up to 3 years (1+1+1) at the sole discretion of the Council.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations 2015 do not apply to this award.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 January 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Togetherall Limited

27 Old Gloucester Street

London

WC1N 3AX

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

Companies House

06227377

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £300,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations 2015 do not apply to this award.

The Decision Makers are:

- Head of Commissioning
- Mental Health and Suicide Prevention Strategic Lead
- Consultant CPH Mental Health Suicide Prevention & Health Inequalities

No Conflicts of Interest have been identified

VI.4) Procedures for review

VI.4.1) Review body

Independent Choice and Procurement Panel

Wellington House

London

SE1 8UG

Country

United Kingdom