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Contract

ANDBC Tender for the Provision of Advice Services

Ards and North Down Borough Council

F03: Contract award notice

Notice identifier: 2021/S 000-003324

Procurement identifier (OCID): ocids-h6vhtk-029464

Published 19 February 2021, 9:40am

Section I: Contracting authority

I.1) Name and addresses

Ards and North Down Borough Council

Town Hall, The Castle

Bangor

BT20 4BT

Contact

Stephen Brennan

Email

procurement@ardsandnorthdown.gov.uk

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ANDBC Tender for the Provision of Advice Services

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

The Council wishes to appoint an Advice Services provider to provide a quality generalist advice service to the public in accordance with the aims, principles and policies of a recognised advice providing body and adhere to a membership scheme or code of practice. This service must be independent, be impartial and offer a free service to all. Good customer service will be paramount. The provider must ensure a range of approaches for initial access by clients to quality advice and flexibility in methods of delivery of the service, across both urban and rural areas of the Borough.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £879,807

II.2) Description

II.2.2) Additional CPV code(s)

- 79140000 - Legal advisory and information services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKN09 - Ards and North Down

II.2.4) Description of the procurement

The Council wishes to appoint an Advice Services provider to provide a quality generalist advice service to the public in accordance with the aims, principles and policies of a recognised advice providing body and adhere to a membership scheme or code of practice. This service must be independent, be impartial and offer a free service to all. Good customer service will be paramount. The provider must ensure a range of approaches for initial access by clients to quality advice and flexibility in methods of delivery of the service, across both urban and rural areas of the Borough.

II.2.5) Award criteria

Quality criterion - Name: Methodology, Approach and Plan / Weighting: 45

Quality criterion - Name: Knowledge and Understanding of the Brief / Weighting: 30

Quality criterion - Name: Contract Management and Contingency / Weighting: 15

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Contract is for an initial 3yr period with an annual cost of £293,269. The contract can be extended for a further 2 x 12 month periods, subject to the successful provider meeting the required standards, performance requirements, ensuring maximum access of advice services across the Borough and subject to written agreement by both parties.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 212-520568](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 February 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

COMMUNITY ADVICE ARDS AND NORTH DOWN LIMITED

39a Hamilton Road

BANGOR

BT20 5BY

Email

derek.mcgregor@caand.co.uk

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

Internet address

<https://www.caand.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £882,000

Total value of the contract/lot: £879,807

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Procurement Manager

Ards and North Down Borough Council

Bangor

BT20 4BT

Country

United Kingdom