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Tender

Road Victim Support Services

Police and Crime Commissioner for Dyfed-Powys
Police and Crime Commissioner for South Wales

F02: Contract notice

Notice identifier: 2025/S 000-003289

Procurement identifier (OCID): ocids-h6vhtk-04c071

Published 31 January 2025, 1:58pm

Section I: Contracting authority

I.1) Name and addresses

Police and Crime Commissioner for Dyfed-Powys

Police Headquarters, PO Box 99, Llangunnor

Carmarthen

SA31 2PF

Email

kath.ostroznik@dyfed-powys.police.uk

Telephone

+44 1267226540

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.dyfed-powys.police.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0385

I.1) Name and addresses

Police and Crime Commissioner for South Wales

Bridgend

CF31 3SU

Email

commissioner@south-wales.police.uk

Country

United Kingdom

NUTS code

UKL14 - South West Wales

Internet address(es)

Main address

<https://www.southwalescommissioner.org.uk/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Road Victim Support Services

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

The Commissioner is seeking to commission a Road Victim Service to provide support to individuals and families bereaved by road collisions.

Support is to be offered whether or not a crime has been recorded in a case. A dedicated caseworker should deliver support within the

Dyfed Powys and south Wales region, providing case managed care with face-to-face local support for as long as required.

A flexible, bilingual service is required to cover the counties of Carmarthenshire, Ceredigion, Pembrokeshire, Powys in Dyfed Powys and Cardiff, Vale of Glamorgan, Swansea, Merthyr, Bridgend, Rhondda Cynon Taf and Neath in South Wales in the first instance.

II.1.5) Estimated total value

Value excluding VAT: £222,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Dyfed Powys Police

Lot No

1

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community
- 98000000 - Other community, social and personal services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL1 - West Wales and the Valleys
- UKL24 - Powys

Main site or place of performance

Carmarthenshire, Ceredigion, Pembrokeshire, Powys

II.2.4) Description of the procurement

Open tender for the establishment of a multi supplier or single source framework.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 June 2025

End date

31 March 2026

This contract is subject to renewal

Yes

Description of renewals

12 month extension plus a further 12 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

South Wales

Lot No

2

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community
- 98000000 - Other community, social and personal services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL14 - South West Wales
- UKL18 - Swansea
- UKL22 - Cardiff and Vale of Glamorgan

- UKL17 - Bridgend and Neath Port Talbot

II.2.4) Description of the procurement

Open tender for the establishment of a multi supplier or single source framework.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 June 2025

End date

31 March 2026

This contract is subject to renewal

Yes

Description of renewals

12 month extension plus a further 12 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

North Wales

Lot No

3

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community
- 98000000 - Other community, social and personal services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire
- UKL11 - Isle of Anglesey
- UKL23 - Flintshire and Wrexham
- UKL12 - Gwynedd

II.2.4) Description of the procurement

Open tender for the establishment of a multi supplier or single source framework.

II.2.5) Award criteria

Quality criterion - Name: quality / Weighting: 70

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 June 2025

End date

31 March 2026

This contract is subject to renewal

Yes

Description of renewals

12 month extension plus a further 12 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Gwent

Lot No

4

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community
- 98000000 - Other community, social and personal services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL16 - Gwent Valleys
- UKL21 - Monmouthshire and Newport

II.2.4) Description of the procurement

Open tender for the establishment of a multi supplier or single source framework.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 June 2025

End date

31 March 2026

This contract is subject to renewal

Yes

Description of renewals

12 months plus a further 12 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-038306](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 February 2025

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

21 February 2025

Local time

5:00pm

Place

<https://etenderwales.bravosolution.co.uk/>

Information about authorised persons and opening procedure

Kath Ostroznik, Procurement and Contracts Specialist for Dyfed Powys Police.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=147553

(WA Ref:147553)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

