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Award

MEIC - Info, Assistance and Advice Service

Welsh Government

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-003283

Procurement identifier (OCID): ocds-h6vhtk-02943a

Published 18 February 2021, 2:48pm

Section I: Contracting authority/entity

I.1) Name and addresses

Welsh Government

Corporate Procurement Services, Cathays Park

Cardiff

CF10 3NQ

Email

Ruth.Akers@gov.wales

Telephone

+44 3000257095

Country

United Kingdom

NUTS code

UKL - WALES

Internet address(es)

Main address

<http://gov.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

MEIC - Info, Assistance and Advice Service

Reference number

D2112020-2021

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The service MEIC provides enables children and young people to get help quickly with any issues they may have / need to talk about. It is a leading pan-Wales resource to provide a helpline for children and young people (CYP) in Wales between the ages of 0-25 years. It functions 7 days a week from 8am and 12 midnight, providing information, advice and advocacy to children and young people.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £416,650

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL - WALES

II.2.4) Description of the procurement

The MEIC service has been in place since June 2010 as a pan Wales resource to provide a bi-lingual (English and Welsh) helpline service for children and young people in Wales between the ages of 0 – 25 years. This provision is available 7 days a week from 08 a.m. to midnight providing information, advice and advocacy to children and young people in Wales. The MEIC service provides children and young people to quickly access help and support with any issues. MEIC is a fully bilingual service which offers support on line, by phone and by text.

Throughout the pandemic, this service has proven to be of even greater importance to provide support to young people who, due to the lockdown measures, have been unable to access their normal means of support and advice (e.g. via school, youth groups, access to peers, trusted adults and in some cases, family members). The full impact of the pandemic upon children and young people in Wales is yet to be determined, however, it is undoubtable that consistency of support will be required in the coming months. In addition it is important to ensure that the existing provision is appropriately evaluated to ensure that the next contract is developed to enable the service to respond to the demands generated as a result of the pandemic.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

To ensure that the next iteration of the bi-lingual MEIC service, it is important to understand the consequences of lockdown on children and young people, many of which are yet to be determined. It is appropriate, therefore, to ensure that sufficient time is available to assess this and ensure that the next contract specification ensures the provision of the right types of support, delivered in the most impactful way.

To that end, it is deemed appropriate to continue with the current provision to ensure consistency of service to enable full evaluation and continuity of support at a time when children and young people in Wales need this support the most.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

Contract No

D21120202021

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

3 February 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

ProMo Cymru Limited

17 West Bute Street

Cardiff

CF105EP

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £416,650

Total value of the contract/lot/concession: £416,650

Section VI. Complementary information

VI.3) Additional information

These services have to be provided in both English and Welsh.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=108158.

(WA Ref:108158)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom