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Planning

CAD Software Replacement, Maintenance and Upgrading

NW Fire Control Ltd

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-003278

Procurement identifier (OCID): ocids-h6vhtk-03a263

Published 2 February 2023, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

NW Fire Control Ltd

NWFC, Lingley Mere Business Park, Lingley Green Avenue, Warrington

Cheshire

WA5 3UZ

Contact

NWFC CAD Procurement Team

Email

NWFCCADProcurementTeam@nwfirecontrol.com

Telephone

+44 1925713170

Country

United Kingdom

Region code

UKD6 - Cheshire

Internet address(es)

Main address

www.nwfirecontrol.com

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CAD Software Replacement, Maintenance and Upgrading

II.1.2) Main CPV code

- 42961400 - Dispatch system

II.1.3) Type of contract

Supplies

II.1.4) Short description

CAD Software Replacement, Maintenance and Upgrading NWFC's CAD (Computer Aided Dispatch) system and the contract to support and further develop it are being updated. Due to the advances in technology and changes to market participants, NWFC are running an initial market engagement session and subsequent demonstrations of potential suppliers' solutions. We would like to better understand any new approaches or solutions, and to find out whether the systems available on the market are capable of meeting our current and future requirements. Please note that we also have an ICCS (Integrated Communication Control System) that has been in place since early 2022. We want to understand the pros and cons of retaining our current system and integrating this with a CAD providers system or if the CAD systems available on the market include ICCS. We must ensure that any procurement for a new CAD system will efficiently and effectively integrate with our ICCS solution or will have an embedded ICCS solution. This is another aspect that we will be investigating during market engagement. This market engagement event will be run from 10am to 12 noon on the 8th of February, and will include: 1.A presentation by the NWFC CAD Procurement Team to explain the role the current CAD system in delivering our services to our member Fire and Rescue Services. 2.Our approach to the re-procurement of the CAD system, including an explanation of our needs and requirements (including any integration that may be required). 3.Questions for potential suppliers. 4.An explanation of the next step in our market engagement, which will be to schedule system demos from potential CAD system suppliers, and our expectations from these sessions. 5.Open Forum for suppliers to ask the NWFC CAD Procurement Team questions. To reserve your place in our Market Engagement event please email NWFCCADProcurementTeam@nwfirecontrol.com and we will send you a Microsoft Teams diary invitation for 10am to 12 noon on the 8th of February. Following the initial market engagement event, we will circulate all relevant material including: •A copy of the presentation. •A copy of the questions and answers. The next step will be to book

in demonstrations with interested parties to allow them to show their systems, and to provide the opportunity for NWFC to ask questions relating to the solutions, and to feed all relevant information into our re-procurement exercise. These demonstrations will be delivered on the 16th and 17th of February, and then from the W/C 27th February onward, and will be organised on a first come first served basis. To book your demonstration slot please email [NWFCADProcurementTeam@nwfirecontrol.com](mailto:NWFCCADProcurementTeam@nwfirecontrol.com) to set up appointments. These activities are designed to provide sufficient information to allow us to then conduct an efficient and effective regulated procurement exercise.

II.1.5) Estimated total value

Value excluding VAT: £1

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Cheshire

II.2.4) Description of the procurement

Please see II.1.4

II.2.14) Additional information

N/A

II.3) Estimated date of publication of contract notice

23 March 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

N/A

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GO Reference: GO-202322-PRO-22030484