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Planning

Disabled Students' Allowance (DSA) Supplies and Services

Student Loans Company

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-003278

Procurement identifier (OCID): ocds-h6vhtk-031369

Published 4 February 2022, 2:15pm

Section I: Contracting authority

I.1) Name and addresses

Student Loans Company

Memphis Building, Lingfield Point, McMullen Road

Darlington

DL1 1RW

Contact

Rhod Stone

Email

rhod_stone@slc.co.uk

Telephone

+44 1413062000

Country

United Kingdom

NUTS code

UKC13 - Darlington

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/student-loans-company>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.delta-esourcing.com/respond/G82ENN76GH>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Processing of Student Finance

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Disabled Students' Allowance (DSA) Supplies and Services

Reference number

2021-TR-0056

II.1.2) Main CPV code

- 30200000 - Computer equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

SLC is seeking to establish a framework agreement with suppliers to deliver the following: assessment of study needs, assistive technology (AT), assistive technology (AT) training, and the associated support services. English and Welsh domiciled DSA customers are in scope, with services extending nationwide.

To access DSA support, customers will have a needs assessment appointment with a specialist for a discussion - catered to their individual circumstances - about the best type of support available to them.

Assistive technology (AT) supply includes computers and software in addition to a range of other equipment such as ergonomic furniture, computer peripherals (printers and scanners), voice recorders, and other specialist items such as braille readers. AT training and ongoing support are services that will be made available to all DSA customers.

II.1.5) Estimated total value

Value excluding VAT: £400,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

Lot No

Geographic Lots

II.2.2) Additional CPV code(s)

- 30213100 - Portable computers
- 30237000 - Parts, accessories and supplies for computers
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
 - CA69 - Ergonomic
- 48000000 - Software package and information systems
- 30213000 - Personal computers
- 80510000 - Specialist training services
 - RC05 - In information technology
- 80533000 - Computer-user familiarisation and training services
- 85140000 - Miscellaneous health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

SLC is seeking to establish a framework agreement with suppliers to deliver the following:

Needs Assessments – a one-to-one appointment with a specialist to determine the

customers' specific needs and create their recommended support package.

Assistive Technology (AT) – the supply, delivery and set-up of specialist equipment, for example, a computer, disability-related software and / or ergonomic furniture. Suppliers will select AT items from an approved catalogue maintained by SLC.

Assistive Technology (AT) Training – training on how to use any equipment and/or software that has been recommended.

Support Services – a helpdesk to answer queries and provide information and guidance. Where repairs are necessary, process insurance and warranty claims and provide loan equipment when required. Support services also include processing any upgrades and review of needs requested.

II.2.14) Additional information

DSA is a non-income assessed grant and is available to eligible higher education customers in full time, part-time, post-graduate and distance learning courses who have a disability as defined under the Equality Act 2010.

SLC is a non-profit making government-owned organisation that administers loans and grants to our customers in colleges and universities in the UK.

II.3) Estimated date of publication of contract notice

25 March 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This is a prior information notice (PIN) only: Publication and a call for competition will be conducted once the procurement documentation is fully defined and approved.

The estimated value of the procurement over a five year term is: 300,000,000 - 400,000,000 GBP excluding VAT.

SUPPLIER DAY

A supplier day event will be held on 23 Feb at 11.00am.

All communications regarding the event will be via Delta e.Sourcing and must state the correct reference number for the procurement (2021-TR-0056).

The event will take place in a virtual MS Teams environment. There are no restrictions on numbers attending the event. To register your interest in attending the event, please complete the attached form and submit it via the Delta e.Sourcing Message Centre. When you register your interest, you will have the choice to receive communications for the event in Welsh.

Please note, this is an open event and attendance is not essential for parties interested in submitting a bid. The event is not a forum to raise objections but will allow interested parties to learn more about the procurement. Registering for and attending the supplier day does not constitute an invitation to tender.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Darlington:-Computer-equipment-and-supplies./G82ENN76GH>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/G82ENN76GH>

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