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Contract

Provision of Specialist Resources for Microsoft 365 and Cloud Services

Digital Health and Care Wales ("DHCW")

F03: Contract award notice

Notice identifier: 2022/S 000-003263

Procurement identifier (OCID): ocids-h6vhtk-02ebc7

Published 4 February 2022, 1:35pm

Section I: Contracting authority

I.1) Name and addresses

Digital Health and Care Wales ("DHCW")

Ty Glan Yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

Email

laura.panes@wales.nhs.uk

Telephone

+44 2920502109

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://dhcw.nhs.wales/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Specialist Resources for Microsoft 365 and Cloud Services

Reference number

P760

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Following the tender exercise, Digital Health and Care Wales has appointed a supplier to provision specialist resources to meet the evolving requirements of DHCW in relation to the design and delivery of Wales-wide Microsoft 365 products, and the wider cloud transformation of DHCW national products and services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £6,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Various Sites across Wales

II.2.4) Description of the procurement

As set out in section II.1.4 of the Contract Notice, the successful supplier will be required to support DHCW in delivering the following high-level requirements:

1. The continued development and support of the all Wales Microsoft 365 platform to meet best practice, including strengthening cyber security standards.
2. Utilising the Power Platform in the delivery of a set of national 'Apps' and automations to improve patient care and drive business efficiencies.
3. Support the establishment of a DHCW Office 365 Centre of Excellence ("CoE") for long-term sustainable support and development of the platform.

II.2.5) Award criteria

Quality criterion - Name: Conformance to Specification / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

All requirements/developments will be undertaken via work package based approach and called off as and when required throughout the duration of the contract.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Work will be allocated to the successful supplier on a work-package by work-package basis which should enable the supplier and DHCW to manage delivery and resources effectively, thereby maximising the value from the contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-025690](#)

Section V. Award of contract

Contract No

P760

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 February 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Redcortex Ltd

5th Floor Trafalgar House, Cardiff

Cardiff

CF240ED

Email

martyn.mathews@redcortex.co.uk

Telephone

+44 7748342813

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £6,500,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:118320)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom