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Contract

## **Provision of Specialist Resources for Microsoft 365 and Cloud Services**

Digital Health and Care Wales ("DHCW")

F03: Contract award notice

Notice identifier: 2022/S 000-003263

Procurement identifier (OCID): ocids-h6vhtk-02ebc7

Published 4 February 2022, 1:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Digital Health and Care Wales ("DHCW")

Ty Glan Yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

#### **Email**

[laura.panes@wales.nhs.uk](mailto:laura.panes@wales.nhs.uk)

#### **Telephone**

+44 2920502109

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://dhcw.nhs.wales/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Specialist Resources for Microsoft 365 and Cloud Services

Reference number

P760

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Following the tender exercise, Digital Health and Care Wales has appointed a supplier to provision specialist resources to meet the evolving requirements of DHCW in relation to the design and delivery of Wales-wide Microsoft 365 products, and the wider cloud transformation of DHCW national products and services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £6,500,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Various Sites across Wales

#### **II.2.4) Description of the procurement**

As set out in section II.1.4 of the Contract Notice, the successful supplier will be required to support DHCW in delivering the following high-level requirements:

1. The continued development and support of the all Wales Microsoft 365 platform to meet best practice, including strengthening cyber security standards.
2. Utilising the Power Platform in the delivery of a set of national 'Apps' and automations to improve patient care and drive business efficiencies.
3. Support the establishment of a DHCW Office 365 Centre of Excellence ("CoE") for long-term sustainable support and development of the platform.

#### **II.2.5) Award criteria**

Quality criterion - Name: Conformance to Specification / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: Yes

Description of options

All requirements/developments will be undertaken via work package based approach and called off as and when required throughout the duration of the contract.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Work will be allocated to the successful supplier on a work-package by work-package basis which should enable the supplier and DHCW to manage delivery and resources effectively, thereby maximising the value from the contract.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-025690](#)

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## **Section V. Award of contract**

### **Contract No**

P760

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 February 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Redcortex Ltd

5th Floor Trafalgar House, Cardiff

Cardiff

CF240ED

Email

[martyn.mathews@redcortex.co.uk](mailto:martyn.mathews@redcortex.co.uk)

Telephone

+44 7748342813

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £6,500,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:118320)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom