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Tender

## **CE-17-23 - Proposed Provision of a Pan-Ayrshire Community Based Hearing Support Service**

South Ayrshire Council  
North Ayrshire Council  
East Ayrshire Council

F02: Contract notice

Notice identifier: 2024/S 000-003250

Procurement identifier (OCID): ocds-h6vhtk-03ebb2

Published 31 January 2024, 3:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Ayrshire Council

County Buildings, Wellington Square

Ayr

KA7 1DR

#### **Email**

[procurement@south-ayrshire.gov.uk](mailto:procurement@south-ayrshire.gov.uk)

#### **Telephone**

+44 3001230900

#### **Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.south-ayrshire.gov.uk/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00405](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00405)

**I.1) Name and addresses**

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

**Email**

[procurement@North-Ayrshire.gov.uk](mailto:procurement@North-Ayrshire.gov.uk)

**Telephone**

+44 1294310000

**Country**

United Kingdom

**NUTS code**

UKM93 - East Ayrshire and North Ayrshire mainland

**Internet address(es)**

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00337](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337)

### **I.1) Name and addresses**

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

#### **Email**

[procurement@east-ayrshire.gov.uk](mailto:procurement@east-ayrshire.gov.uk)

#### **Telephone**

+44 1563576000

#### **Country**

United Kingdom

#### **NUTS code**

UKM93 - East Ayrshire and North Ayrshire mainland

#### **Internet address(es)**

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00223](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223)

### **I.2) Information about joint procurement**

The contract involves joint procurement

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CE-17-23 - Proposed Provision of a Pan-Ayrshire Community Based Hearing Support Service

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service will provide a “Community Based Hearing Support Service” comprising of 10 (3 hours per session) sessions. These times shall be agreed with the successful Service Provider, the frequency of which shall be monthly, to be delivered to members of the public across 10 locations in North (including Arran), East (including Doon Valley) and South Ayrshire. The locations that the Service Provider selects must be discussed with and approved by each authority. Locations and venues must be flexible, and every venue must undergo a risk assessment. The service provider will also provide more tailored support for individuals taking account of alternative delivery methods.

Activities to include offering peer support to give Service Users confidence to be more independent in the management of their auditory loss, replacing ear mould tubing and hearing aid batteries, where required. Other important benefits associated with the aims of this Service shall be to: -

- Support independent living.
- Reduce isolation.
- Signpost Service Users to other agencies
- Work in partnership/link in with existing Services

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKM94 - South Ayrshire

### **II.2.4) Description of the procurement**

The service will provide a “Community Based Hearing Support Service” comprising of 10 (3 hours per session) sessions. These times shall be agreed with the successful Service Provider, the frequency of which shall be monthly, to be delivered to members of the public across 10 locations in North (including Arran), East (including Doon Valley) and South Ayrshire. The locations that the Service Provider selects must be discussed with and approved by each authority. Locations and venues must be flexible, and every venue must undergo a risk assessment. The service provider will also provide more tailored support for individuals taking account of alternative delivery methods.

Activities to include offering peer support to give Service Users confidence to be more independent in the management of their auditory loss, replacing ear mould tubing and hearing aid batteries, where required. Other important benefits associated with the aims of this Service shall be to: -

- Support independent living.
- Reduce isolation.
- Signpost Service Users to other agencies
- Work in partnership/link in with existing Services

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

Yes

Description of renewals

(+1) (+1)

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Evidence for this requirement will be requested at the “Request for Documentation” Stage.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Please refer to Procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-022170](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 March 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

13 March 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: December 2028

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Please refer to Procurement documents

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 25194.

For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Please refer to Procurement documents

(SC Ref:756755)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Ayr Sheriff Court

Ayr

Country

United Kingdom