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Tender

CE-17-23 - Proposed Provision of a Pan-Ayrshire Community Based Hearing Support Service

South Ayrshire Council
North Ayrshire Council
East Ayrshire Council

F02: Contract notice

Notice identifier: 2024/S 000-003250

Procurement identifier (OCID): ocds-h6vhtk-03ebb2

Published 31 January 2024, 3:34pm

Section I: Contracting authority

I.1) Name and addresses

South Ayrshire Council

County Buildings, Wellington Square

Ayr

KA7 1DR

Email

procurement@south-ayrshire.gov.uk

Telephone

+44 3001230900

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.south-ayrshire.gov.uk/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00405

I.1) Name and addresses

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

Email

procurement@North-Ayrshire.gov.uk

Telephone

+44 1294310000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337

I.1) Name and addresses

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

Email

procurement@east-ayrshire.gov.uk

Telephone

+44 1563576000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CE-17-23 - Proposed Provision of a Pan-Ayrshire Community Based Hearing Support Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The service will provide a “Community Based Hearing Support Service” comprising of 10 (3 hours per session) sessions. These times shall be agreed with the successful Service Provider, the frequency of which shall be monthly, to be delivered to members of the public across 10 locations in North (including Arran), East (including Doon Valley) and South Ayrshire. The locations that the Service Provider selects must be discussed with and approved by each authority. Locations and venues must be flexible, and every venue must undergo a risk assessment. The service provider will also provide more tailored support for individuals taking account of alternative delivery methods.

Activities to include offering peer support to give Service Users confidence to be more independent in the management of their auditory loss, replacing ear mould tubing and hearing aid batteries, where required. Other important benefits associated with the aims of this Service shall be to: -

- Support independent living.
- Reduce isolation.
- Signpost Service Users to other agencies
- Work in partnership/link in with existing Services

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM94 - South Ayrshire

II.2.4) Description of the procurement

The service will provide a “Community Based Hearing Support Service” comprising of 10 (3 hours per session) sessions. These times shall be agreed with the successful Service Provider, the frequency of which shall be monthly, to be delivered to members of the public across 10 locations in North (including Arran), East (including Doon Valley) and South Ayrshire. The locations that the Service Provider selects must be discussed with and approved by each authority. Locations and venues must be flexible, and every venue must undergo a risk assessment. The service provider will also provide more tailored support for individuals taking account of alternative delivery methods.

Activities to include offering peer support to give Service Users confidence to be more independent in the management of their auditory loss, replacing ear mould tubing and hearing aid batteries, where required. Other important benefits associated with the aims of this Service shall be to: -

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- Reduce isolation.
- Signpost Service Users to other agencies
- Work in partnership/link in with existing Services

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

Yes

Description of renewals

(+1) (+1)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Evidence for this requirement will be requested at the “Request for Documentation” Stage.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Please refer to Procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-022170](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 March 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

13 March 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: December 2028

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Please refer to Procurement documents

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 25194.

For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Please refer to Procurement documents

(SC Ref:756755)

VI.4) Procedures for review

VI.4.1) Review body

Ayr Sheriff Court

Ayr

Country

United Kingdom