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Contract

HCI Infrastructure Refresh for South Norfolk Council

South Norfolk Council

F03: Contract award notice

Notice identifier: 2026/S 000-003236

Procurement identifier (OCID): ocds-h6vhtk-060602

Published 14 January 2026, 4:28pm

Section I: Contracting authority

I.1) Name and addresses

South Norfolk Council

The Horizon Centre, Peachman Way, Broadland Business Park

Norwich

NR70WF

Contact

Richard Hill

Email

richard.hill@eastsuffolk.gov.uk

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.southnorfolkandbroadland.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HCI Infrastructure Refresh for South Norfolk Council

Reference number

2747-PPT-O

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Direct Award via Call off of CCS RM6098 Framework - Provision of Technology Products and Associated Service 2 - Lot 1 - Hardware and Software and Associated

Services for South Norfolk Council

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,185,258.66

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

This is a Direct Award via Call off of CCS RM6098 Framework - Provision of Technology Products and Associated Service 2 - Lot 1 - Hardware and Software and Associated Services for South Norfolk Council

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

This is a Direct Award via Call off of CCS RM6098 Framework - Provision of Technology Products and Associated Service 2 - Lot 1 - Hardware and Software and Associated Services for South Norfolk Council

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Direct Award via Call Off of CCS Framework RM6098 - Technology Products & Associated Services 2 - Lot 1 - Hardware and Software and Associated Services

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

2747-PPT-O

Title

HCI Infrastructure Refresh

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Phoenix Software Ltd

Blenheim House, York Road

Pocklington, York

7042 1NS

Telephone

+44 8452651229

Country

United Kingdom

NUTS code

- UKE2 - North Yorkshire

Companies House

02548628

Internet address

<https://www.phoenixs.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,185,258.66

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom