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Contract

## **HPFT, HCT - Catering Services**

Hertfordshire Partnership University NHS Foundation Trust  
Hertfordshire Community NHS Trust

F03: Contract award notice

Notice identifier: 2021/S 000-003236

Procurement identifier (OCID): ocds-h6vhtk-02940b

Published 17 February 2021, 10:56pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Hertfordshire Partnership University NHS Foundation Trust

Head Office, The Colonnades, Beaconsfield Road

Hatfield

AL10 8YE

#### **Contact**

Alexander Trollope

#### **Email**

[alex.trollope@nhs.net](mailto:alex.trollope@nhs.net)

#### **Country**

United Kingdom

#### **NUTS code**

UKH - EAST OF ENGLAND

**Internet address(es)**

Main address

<https://www.hpft.nhs.uk/>

Buyer's address

[https://nhs.bravosolution.co.uk/nhs\\_collaborative/web/login.html](https://nhs.bravosolution.co.uk/nhs_collaborative/web/login.html)

**I.1) Name and addresses**

Hertfordshire Community NHS Trust

Unit 1a, Howard Court, 14 Tewin Road

Welwyn Garden City

AL7 1BW

**Contact**

Alexander Trollope

**Email**

[alex.trollope@nhs.net](mailto:alex.trollope@nhs.net)

**Country**

United Kingdom

**NUTS code**

UKH - EAST OF ENGLAND

**Internet address(es)**

Main address

<https://www.hct.nhs.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HPFT, HCT - Catering Services

Reference number

T/01-20/819

#### **II.1.2) Main CPV code**

- 55520000 - Catering services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Hertfordshire Partnership University NHS Foundation Trust (HPFT) and Hertfordshire Community NHS Trust (HCT) (the "Authorities") joined together in a collaborative procurement, to procure their catering services, to a mixed multi-site, multi stakeholder portfolio. The Authorities have a mix of inpatient, outpatient and administration areas making up their core service.

The preferred bidder has (subject to certain Trust specific variances) been awarded two identical catering service contracts, one with HPFT and the other with HCT. Both contracts have a contract commencement date of 1st April 2021.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £15,000,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH - EAST OF ENGLAND

#### **II.2.4) Description of the procurement**

The catering service provision is made up of the following sub-services:

1. Patient catering;
2. Non patient catering; and
3. Helpdesk.

The objectives of this procurement are as follows:

1. The provision of catering services which are supportive of, and enhance the diverse core services associated with the Authorities property portfolios;
2. Provision of a quality catering service which represents value for money without compromising on quality and service delivery;
3. A transparent service provision in terms of both task delivery and cost;
4. The provision of continuity of service, processes, systems and procedures across all properties;
5. A consistent service delivery across the Authorities diverse property portfolios;
6. A partnership approach with a catering service provider that delivers on service, and understands the explicit and implicit needs and values of the Authorities;
7. A collaborative approach to catering service delivery which interfaces with the Authorities other FM service providers;

8. A service provider and supply chain members that can effectively manage multi-site stakeholder expectations; and

9. The provision of a flexible service delivery model, that considers the potential change in property footprint scheduled throughout the duration of the contracts.

The Authorities sought a Service Provider that is able to deliver the above objectives within a healthcare environment, embracing and working in partnership with both Trusts and their clients, so future aspirations can be exceeded.

Furthermore, the Authorities sought a Service Provider that appreciates that expectations and priorities of the catering service are unique to each type of property, and thus shall adopt an approach that is properly specific, proactive and responsive.

The Authorities procured additional facilities management services (Hard Facilities Management and Soft Facilities Management) under separate tender processes.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 60

Cost criterion - Name: Commercial / Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 033-078686](#)

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## **Section V. Award of contract**

### **Title**

HPFT, HCT - Catering Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 February 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

MITIE FM Ltd

Level 12, The Shard, 32 London Bridge Street

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £15,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice

Strand, City of Westminster

London

Country

United Kingdom