

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003211-2024>

Contract

## **Carers Community Outreach Discharge Support Service**

NWSSP

F03: Contract award notice

Notice identifier: 2024/S 000-003211

Procurement identifier (OCID): ocds-h6vhtk-04039e

Published 31 January 2024, 1:31pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NWSSP

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Carmarthen

SA31 3BB

#### **Contact**

Sara Pell

#### **Email**

[sara.pell@wales.nhs.uk](mailto:sara.pell@wales.nhs.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Carers Community Outreach Discharge Support Service

Reference number

HDD-OJEULT-54346

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Hywel Dda University Health Board ("HDUHB") receive an annual grant funding from Welsh Government and, since 2022-23, the criteria for use of the funding has been

allocated to support unpaid carers, where the person they care for is admitted to, or discharged from, hospital. The funding received is currently allocated on a non-recurrent basis and from time to time the Welsh Government priority for use of the funding changes.

Hywel Dda University Health Board commissions the Carers Community Outreach Discharge Support Service on behalf of the Regional Partnership Board.

The priority is to ensure unpaid carers of all ages within the Hywel Dda footprint are supported and able to participate in the patient's discharge planning and the health and well-being needs of the carer are considered prior to, and post discharge, when care is provided back in the community.

The Service will work collaboratively alongside the Carers (Hospital) Discharge Support Service ("CHDSS") and local Carers information and advice services in the Hywel Dda area to provide information, advice and assistance to carers enabling them to better manage the impact of caring on their health and well-being.

The Service will improve unpaid carers' experience of discharge and transfer of care planning and ensure that the carers' needs and wishes are considered.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £96,511.30

### **II.2) Description**

#### **II.2.1) Title**

Carmarthenshire

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

#### **II.2.4) Description of the procurement**

Hywel Dda University Health Board (“H DUHB”) receive an annual grant funding from Welsh Government and, since 2022-23, the criteria for use of the funding has been allocated to support unpaid carers, where the person they care for is admitted to, or discharged from, hospital. The funding received is currently allocated on a non-recurrent basis and from time to time the Welsh Government priority for use of the funding changes.

Hywel Dda University Health Board commissions the Carers Community Outreach Discharge Support Service on behalf of the Regional Partnership Board.

The priority is to ensure unpaid carers of all ages within the Hywel Dda footprint are supported and able to participate in the patient’s discharge planning and the health and well-being needs of the carer are considered prior to, and post discharge, when care is provided back in the community.

The Service will work collaboratively alongside the Carers (Hospital) Discharge Support Service (“CHDSS”) and local Carers information and advice services in the Hywel Dda area to provide information, advice and assistance to carers enabling them to better manage the impact of caring on their health and well-being.

The Service will improve unpaid carers’ experience of discharge and transfer of care planning and ensure that the carers’ needs and wishes are considered.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Ceredigion

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

### **II.2.4) Description of the procurement**

Hywel Dda University Health Board (“H DUHB”) receive an annual grant funding from Welsh Government and, since 2022-23, the criteria for use of the funding has been allocated to support unpaid carers, where the person they care for is admitted to, or discharged from, hospital. The funding received is currently allocated on a non-recurrent basis and from time to time the Welsh Government priority for use of the funding changes.

Hywel Dda University Health Board commissions the Carers Community Outreach Discharge Support Service on behalf of the Regional Partnership Board.

The priority is to ensure unpaid carers of all ages within the Hywel Dda footprint are supported and able to participate in the patient’s discharge planning and the health and well-being needs of the carer are considered prior to, and post discharge, when care is provided back in the community.

The Service will work collaboratively alongside the Carers (Hospital) Discharge Support Service (“CHDSS”) and local Carers information and advice services in the Hywel Dda area to provide information, advice and assistance to carers enabling them to better manage the impact of caring on their health and well-being.

The Service will improve unpaid carers’ experience of discharge and transfer of care planning and ensure that the carers’ needs and wishes are considered.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Pembrokeshire

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

### **II.2.4) Description of the procurement**

Hywel Dda University Health Board (“H DUHB”) receive an annual grant funding from Welsh Government and, since 2022-23, the criteria for use of the funding has been allocated to support unpaid carers, where the person they care for is admitted to, or discharged from, hospital. The funding received is currently allocated on a non-recurrent basis and from time to time the Welsh Government priority for use of the funding changes.

Hywel Dda University Health Board commissions the Carers Community Outreach Discharge Support Service on behalf of the Regional Partnership Board.

The priority is to ensure unpaid carers of all ages within the Hywel Dda footprint are supported and able to participate in the patient’s discharge planning and the health and well-being needs of the carer are considered prior to, and post discharge, when care is provided back in the community.

The Service will work collaboratively alongside the Carers (Hospital) Discharge Support

Service ("CHDSS") and local Carers information and advice services in the Hywel Dda area to provide information, advice and assistance to carers enabling them to better manage the impact of caring on their health and well-being.

The Service will improve unpaid carers' experience of discharge and transfer of care planning and ensure that the carers' needs and wishes are considered.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-028281](#)

---

## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Carmarthenshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Carers Trust Crossroads West Wales

Unit 3, 96 Queen Victoria Road

Llanelli

SA152TH

Country



United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £48,000

---

### **Section V. Award of contract**

#### **Lot No**

2

#### **Title**

Ceredigion

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

31 January 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Credu (Powys Carers Service)

South Crescent, Landrindod

Powys

LD15DH

Country

United Kingdom

NUTS code

- UKL24 - Powys

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £19,555

---

**Section V. Award of contract**

**Lot No**

3

**Title**

Pembrokeshire

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

31 January 2024

**V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Adferiad Recovery

Unit B3, Lakeside Technology Park, Llansamlet

Swansea

sa79fe

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £28,956.30

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:138563)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom