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Contract

Domestic Abuse Refuge Support and Independent Domestic Violence Advocacy service

London Borough of Enfield

F03: Contract award notice

Notice identifier: 2024/S 000-003207

Procurement identifier (OCID): ocids-h6vhtk-03931b

Published 31 January 2024, 1:22pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Enfield

B-Block South, Civic Centre, Silver Street

Enfield

EN1 3XA

Contact

Mr Mekonnen Gutta

Email

mekonnen.gutta@enfield.gov.uk

Telephone

+44 2081321294

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.enfield.gov.uk/>

Buyer's address

<http://www.enfield.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Abuse Refuge Support and Independent Domestic Violence Advocacy service

Reference number

DN636477

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The procurement is for the provision of temporary accommodation and support/advocacy for women aged 16 years and above including their children (where applicable) who are subjected to domestic abuses. The procurement consists of two elements: accommodation for those fleeing abuse in a purpose built 21-bed refuge accommodation (Refuge) and advocacy support for survivors of domestic abuse targeting high-risk survivors of domestic and sexual violence and children at risk of harm with the primary object of securing their safety.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,864,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The procurement consists of two elements:

- 1) providing accommodation and support in a purpose built 21-bed refuge accommodation (Refuge);
- 2) providing independent domestic violence advocacy (IDVA) and Independent Sexual Violence Advocacy Service (ISVA) support for survivors of domestic abuse targeting high-risk survivors of domestic and sexual violence and children at risk of harm with the primary object of securing their safety.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The £2883854 procurement value is for full 7-year contract term inclusive of three-year initial period and two-year plus two-year extension.

Out of this amount, £15,000 per year is not guaranteed beyond the first year of the contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-019371](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Solace Women's Aid

United House, 39-41 North Road

London

N7 9DP

Email

n.choudhury@solacewomensaid.org

Telephone

+44 7557027076

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,864,000

Total value of the contract/lot: £2,793,854

Section VI. Complementary information

VI.3) Additional information

This procurement process is being undertaken using the electronic tendering system

‘London Tenders Portal’ (url: <https://www.londontenders.org/>).

The procurement is being run as an open procedure.

The contract will be extended subject to successful performance of the contractor and availability of resources.

The contracting authority reserves the right to terminate the contract fully or partially as necessary in accordance with the terms of the contract.

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 20794760000

Country

United Kingdom