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Tender

## **Provider Panel for Intensive Support and Crisis Intervention Services for Children, Young People and their Families**

Durham County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-003206

Procurement identifier (OCID): ocids-h6vhtk-043604

Published 31 January 2024, 1:22pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Durham County Council

County Hall

DURHAM

DH15UQ

#### **Contact**

Donna Iley

#### **Email**

[donna.iley@durham.gov.uk](mailto:donna.iley@durham.gov.uk)

**Country**

United Kingdom

**Region code**

UKC14 - Durham CC

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.durham.gov.uk](http://www.durham.gov.uk)

Buyer's address

[www.nepo.org](http://www.nepo.org)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.nepo.org](http://www.nepo.org)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.nepo.org](http://www.nepo.org)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provider Panel for Intensive Support and Crisis Intervention Services for Children, Young People and their Families

Reference number

DN706084

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This opportunity is for the Re-Opening of the Provider Panel for Intensive Support and Crisis Intervention Services for children, young people and their families.

The Council is seeking to add to the provider panel of multiple providers that can provide a managed service for intensive support and crisis intervention services for County Durham children, young people, and their families.

The Provider Panel has FIVE Lots based on category of need of the child as detailed per below:

Category of Need 1 - Children with social communication needs, including learning disability and / or autism

Category of Need 2 - Children with severe and enduring mental health needs incorporating self-harming and self-injurious behaviour

Category of Need 3 - Children who are at risk of further offending and anti-social behaviour

Category of Need 4 - Children who are at risk of criminal exploitation, sexual exploitation and

/ or radicalisation

Category of Need 5 - Parent and Baby packages - where the child is at risk of neglectful parenting that fails to promote the child's wellbeing and day to day safety

There are two banded delivery models as per below:

Package Type 1 - 24-hour packages covering 7 days / nights per week incorporating sleeping and waking nights and all public holidays with a minimum staffing ratio of 2:1. Please note Parent and baby packages operate 1:1

Package Type 2 - In reach / out-reach packages provided Monday to Sunday in line with the child's needs that operate flexibly covering both days and evenings but do not incorporate sleeping or waking nights

This Provider Panel is a flexible agreement where, at the sole discretion of the Council, it may open the Panel to allow additional providers to be added to its membership. However, at the discretion of the Council, the Panel may remain closed should commissioners deem there be sufficient panel members to meet demand.

The Council makes no guarantee to any member of the Panel that they will be awarded any Call-Off Contract and no guarantee is made in respect of any volume of work under any such agreements, or in aggregate under the Provider Panel.

Each Provider should understand that their submission constitutes an acceptance to the Council of the terms of the Provider Panel Agreement. A place on the Panel merely affords the Provider the opportunity to respond to an invitation from the Council for the provision of services (Call-Off).

The Provider Panel Agreement provides for no form of exclusivity or volume guarantee by the Council for Services from the Provider and that the Council is at all times entitled to enter into other contracts and agreements with other Providers for the provision of any Services.

### **II.1.5) Estimated total value**

Value excluding VAT: £12,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 5

## **II.2) Description**

### **II.2.1) Title**

Category of Need 1 - Children with social communication needs, including learning disability and / or autism

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This opportunity is for the Re-Opening of the Provider Panel for Intensive Support and Crisis Intervention Services for children, young people and their families.

This Lot is for services to children with social communication needs, including learning disability and / or autism.

Durham County Council is seeking to add to the panel of multiple providers that can provide a managed service for intensive support and crisis intervention services for County Durham children, young people, and their families.

Please access the tender documentation (free of charge) for full details of the Lots and service requirements via NEPO - <https://www.nepo.org> and access the tender using DN706084.

This procurement is issued under an Open Tender process in line with Public Contracts Regulation 2015, under Regulation 74 for contracts for social and other specific services (Light Touch Regime).

This Provider Panel is a flexible agreement where, at the sole discretion of the Council, it may open the Panel to allow additional providers to be added to its membership. However, at the discretion of the Council, the Panel may remain closed should commissioners deem there be sufficient panel members to meet demand.

The Council makes no guarantee to any member of the Panel that they will be awarded any Call-Off Contract and no guarantee is made in respect of any volume of work under any such agreements, or in aggregate under the Provider Panel.

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The Provider Panel Agreement provides for no form of exclusivity or volume guarantee by the Council for Services from the Provider and that the Council is at all times entitled to enter into other contracts and agreements with other Providers for the provision of any Services.

### **II.2.6) Estimated value**

Value excluding VAT: £12,000,000

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2024

End date

31 August 2025

### **II.2.14) Additional information**

The proposed provider panel agreement is to be let with an option to extend for a further 2 periods 12 months from the actual end date subject to funding.

## **II.2) Description**

### **II.2.1) Title**

Category of Need 2 - Children with severe and enduring mental health needs incorporating self-harming and self-injurious behaviour

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This opportunity is for the Re-opening of the Provider Panel for Intensive Support and Crisis Intervention Services for children, young people and their families.

This Lot is for services to children with severe and enduring mental health needs incorporating self-harming and self-injurious behaviour.

Durham County Council is seeking to add to the panel of multiple providers that can provide a managed service for intensive support and crisis intervention services for County Durham children, young people, and their families.

Please access the tender documentation (free of charge) for full details of the Lots and service requirements via NEPO - <https://www.nepo.org> and access the tender using DN706084.

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Each Provider should understand that their submission constitutes an acceptance to the

Council of the terms of the Provider Panel Agreement. A place on the Panel merely affords the Provider the opportunity to respond to an invitation from the Council for the provision of services (Call-Off).

The Provider Panel Agreement provides for no form of exclusivity or volume guarantee by the Council for Services from the Provider and that the Council is at all times entitled to enter into other contracts and agreements with other Providers for the provision of any Services.

### **II.2.6) Estimated value**

Value excluding VAT: £12,000,000

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2024

End date

31 August 2025

### **II.2.14) Additional information**

The proposed provider panel agreement is to be let with an option to extend for a further 2 periods 12 months from the end date subject to funding.

## **II.2) Description**

### **II.2.1) Title**

Category of Need 3 - Children who are at risk of further offending and anti-social behaviour

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes



- UKC - North East (England)

#### **II.2.4) Description of the procurement**

This opportunity is for the Re-Opening of the Provider Panel for Intensive Support and Crisis Intervention Services for children, young people and their families.

This Lot is for services to children who are at risk of further offending and anti-social behaviour.

Durham County Council is seeking to add to the panel of multiple providers that can provide a managed service for intensive support and crisis intervention services for County Durham children, young people, and their families.

Please access the tender documentation (free of charge) for full details of the Lots and service requirements via NEPO - <https://www.nepo.org> and access the tender using DN706084.

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The Provider Panel Agreement provides for no form of exclusivity or volume guarantee by the Council for Services from the Provider and that the Council is at all times entitled to enter into other contracts and agreements with other Providers for the provision of any Services.

#### **II.2.6) Estimated value**

Value excluding VAT: £12,000,000

## **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2024

End date

31 August 2025

## **II.2.14) Additional information**

The proposed provider panel agreement is to be let with an option to extend for a further 2 periods 12 months from the actual end date subject to funding.

## **II.2) Description**

### **II.2.1) Title**

Category of Need 4 - Children who are at risk of criminal exploitation, sexual exploitation and / or radicalisation

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This opportunity is for the Re-Opening of the Provider Panel for Intensive Support and Crisis Intervention Services for children, young people and their families.

This Lot is for services to children who are at risk of criminal exploitation, sexual exploitation and / or radicalisation.

Durham County Council is seeking to add to the panel of multiple providers that can provide a managed service for intensive support and crisis intervention services for County Durham children, young people, and their families.

Please access the tender documentation (free of charge) for full details of the Lots and service requirements via NEPO - <https://www.nepo.org> and access the tender using DN706084.

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The Provider Panel Agreement provides for no form of exclusivity or volume guarantee by the Council for Services from the Provider and that the Council is at all times entitled to enter into other contracts and agreements with other Providers for the provision of any Services.

## **II.2.6) Estimated value**

Value excluding VAT: £12,000,000

## **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2024

End date

31 August 2025

## **II.2.14) Additional information**

The proposed provider panel agreement is to be let with an option to extend for a further 2 periods 12 months from the actual end date subject to funding.

## **II.2) Description**

### **II.2.1) Title**

Category of Need 5 - Parent and Baby packages

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This opportunity is for the Re-Opening of the Provider Panel for Intensive Support and Crisis Intervention Services for children, young people and their families.

This Lot is for services to Parent and Baby Packages - where the child is at risk of neglectful parenting that fails to promote the child's wellbeing and day to day safety.

Durham County Council is seeking too add to the panel of multiple providers that can provide a managed service for intensive support and crisis intervention services for County Durham children, young people, and their families.

Please access the tender documentation (free of charge) for full details of the Lots and service requirements via NEPO - <https://www.nepo.org> and access the tender using DN706084.

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The Provider Panel Agreement provides for no form of exclusivity or volume guarantee by the Council for Services from the Provider and that the Council is at all times entitled to enter into other contracts and agreements with other Providers for the provision of any Services.

## **II.2.6) Estimated value**

Value excluding VAT: £12,000,000

## **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2024

End date

31 August 2025

## **II.2.14) Additional information**

The proposed provider panel agreement is to be let with an option to extend for a further 2 periods 12 months from the actual end date subject to funding.

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

26 February 2024

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom