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Tender

## **Heat Networks Operation & Maintenance and Metering & billing Tender**

Notting Hill Genesis

F02: Contract notice

Notice identifier: 2023/S 000-003197

Procurement identifier (OCID): ocds-h6vhtk-036760

Published 1 February 2023, 7:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Notting Hill Genesis

Bruce Kenrick House, 2 Killick Street

London

N19FL

#### **Contact**

Nicole Ward

#### **Email**

[nicole.ward@nhg.org.uk](mailto:nicole.ward@nhg.org.uk)

#### **Telephone**

+44 2038150000

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.nhg.org.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-District-heating-mains-construction-work./XRF6VHXNPC>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Heat Networks Operation & Maintenance and Metering & billing Tender

Reference number

PROC1545

#### **II.1.2) Main CPV code**

- 45232140 - District-heating mains construction work

#### **II.1.3) Type of contract**

Works

#### **II.1.4) Short description**

Notting Hill Genesis (NHG) is looking to put in place four contracts for Heat Network Operation, Maintenance, Metering and Billing works. NHG are creating four lots across two work streams.

The first lot will be for the Operation, Maintenance and Metering of our Heat Networks. Lot 1 will be divided into lot 1a and lot 1b in order to spread the work load of NHG heat networks across two suppliers. Suppliers are able to bid for both lots, but will only be able to win one of the lots. This is the same for the second lot Billing Systems. Lot 2 is divided into lot 2a and 2b for the different types of billing systems.

Please note the estimated value has increased from the PIN notice due to some additional works being added to the specification. Full details of the works can be found in the tender documents.

Further information on how the contracts will be awarded and the evaluation criteria can be found in the tender documents

#### **II.1.5) Estimated total value**

Value excluding VAT: £36,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Two - one from either lot 1a or lot 1b and one from either lot 2a or lot 2b. Further information on the awarding of the contracts can be found in the tender documents.

## **II.2) Description**

### **II.2.1) Title**

Lot 1 a - Operation, Maintenance and Metering Region 1

Lot No

1a

### **II.2.2) Additional CPV code(s)**

- 09323000 - District heating
- 42515000 - District heating boiler
- 09321000 - Hot water
- 45232141 - Heating works
- 39715200 - Heating equipment
- 39715210 - Central-heating equipment
- 45251000 - Construction works for power plants and heating plants
- 45251250 - District-heating plant construction work
- 38550000 - Meters
- 38554000 - Electricity meters
- 50411300 - Repair and maintenance services of electricity meters
- 45232140 - District-heating mains construction work

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

### **II.2.4) Description of the procurement**

The scope of works, includes but is not limited to, the operation, maintenance and metering of NHG's Heat Networks in region 1, plus any additional heat networks which becoming operational during the contract life. Further information can be found in the specification and tender documents.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality - full criteria breakdown can be found in the tender documents / Weighting: 70

Cost criterion - Name: Cost - full criteria breakdown can be found in the tender documents / Weighting: 30

### **II.2.6) Estimated value**

Value excluding VAT: £13,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

The initial contracts will be for 5 years with the possibility to extend for a further 5 years. Please note the estimated value of £13M is for the full 10 year contract.

### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Full breakdown of the quality/price criteria can be found in the tender documents

### **II.2) Description**

#### **II.2.1) Title**

Lot 1b - Operation Maintenance and Metering Region 2

Lot No

1b

#### **II.2.2) Additional CPV code(s)**

- 09323000 - District heating
- 42515000 - District heating boiler
- 09300000 - Electricity, heating, solar and nuclear energy
- 39715000 - Water heaters and heating for buildings; plumbing equipment
- 39715200 - Heating equipment
- 39715210 - Central-heating equipment
- 45232140 - District-heating mains construction work
- 45232141 - Heating works
- 45259300 - Heating-plant repair and maintenance work
- 50720000 - Repair and maintenance services of central heating

- 38550000 - Meters
- 50411300 - Repair and maintenance services of electricity meters
- 38554000 - Electricity meters

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

### **II.2.4) Description of the procurement**

The scope of works, includes but is not limited to, the operation, maintenance and metering of NHG's Heat Networks in region 2, plus any additional heat networks which becoming operational during the contract life.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Criteria / Weighting: 70

Cost criterion - Name: Cost criteria / Weighting: 30

### **II.2.6) Estimated value**

Value excluding VAT: £13,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

The initial contracts will be for 5 years with the possibility to extend for a further 5 years. Please note the estimated value of £13M is for the full 10 year contract.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Full breakdown of the quality/price criteria can be found in the tender documents

## **II.2) Description**

### **II.2.1) Title**

Lo 2a - Billing - Region 1

Lot No

Lot 2a

### **II.2.2) Additional CPV code(s)**

- 48444100 - Billing system

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

### **II.2.4) Description of the procurement**

The scope of services, includes but is not limited to, the billing of NHG's Heat Networks in region 1, plus any additional heat networks which becoming operational during the contract life.



### **II.2.5) Award criteria**

Quality criterion - Name: Quality Criteria / Weighting: 70

Cost criterion - Name: Cost Criteria / Weighting: 30

### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

The initial contracts will be for 5 years with the possibility to extend for a further 5 years. Please note the estimated value of £5M is for the full 10 year contract.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Full breakdown of the quality/price criteria can be found in the tender documents

## **II.2) Description**

### **II.2.1) Title**

Lot 2b - Billing - Region 2

Lot No

2b

**II.2.2) Additional CPV code(s)**

- 48444100 - Billing system

**II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

**II.2.4) Description of the procurement**

The scope of services, includes but is not limited to, the billing of NHG's Heat Networks in region 1, plus any additional heat networks which becoming operational during the contract life.

**II.2.5) Award criteria**

Quality criterion - Name: Quality Criteria / Weighting: 70

Cost criterion - Name: Cost Criteria / Weighting: 30

**II.2.6) Estimated value**

Value excluding VAT: £5,000,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

The initial contracts will be for 5 years with the possibility to extend for a further 5 years. Please note the estimated value of £5M is for the full 10 year contract.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Full breakdown of the quality/price criteria can be found in the tender documents

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-025401](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 March 2023

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

13 March 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

### **VI.3) Additional information**

NHG have 36 Heat Networks across London, Essex and Suffolk, with the majority of the stock being within the Greater London area. NHG 's current proposed strategy is to award several contracts to suppliers across the four Lots.

The contract will be divided into 2 lots for the different works/services. Lot 1 is for the Operation, Maintenance and Metering of the Heat Networks and Lot 2 is for the Billing of the Heat Networks. These two lots will then be subdivided into lots 1a/1b and 2a/2b for the different regions where the Heat Networks are located. T

The contract duration for both lots will be up to 10 years (with an initial 5-year term, which can be extended by 1 period of 5 years).

ABOUT US: NHG is one of the largest HA's in the country, with more than 67,000 homes across London and the south-east. We provide homes across a range of tenures and are committed to delivering housing that is affordable for all. We build and maintain quality homes, creating diverse and thriving communities. This is our primary purpose and everything else we do supports that. For more information, visit [www.nhg.org.uk](http://www.nhg.org.uk).

PROCUREMENT PROCESS: We are using the one-stage, Open Procedure. The Invitation to Tender (ITT) will be issued on the 30th January, with around 5.5 weeks allowed for bidders to respond. The procurement timetable cannot be extended due to internal timeframes. Please note we reserve the right to change the timetable and procedure.

CONTRACT VALUE: The estimated value of £36M given in this Notice is based on NHG's current anticipated requirements and on the maximum potential length of any extensions.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=747460785>

GO Reference: GO-202321-PRO-22021515

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Court of Appeal

London

Country

United Kingdom