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Contract

Human Resources Information System (HRIS)

Tyne and Wear Fire and Rescue Authority

F03: Contract award notice

Notice identifier: 2026/S 000-003196

Procurement identifier (OCID): ocds-h6vhtk-0605e8

Published 14 January 2026, 3:44pm

Section I: Contracting authority

I.1) Name and addresses

Tyne and Wear Fire and Rescue Authority

Service Headquarters, Nissan Way,

Tyne and Wear,

SR53QY

Contact

Paul Andrews

Email

paul.andrews@twfire.gov.uk

Country

United Kingdom

Region code

UKC2 - Northumberland and Tyne and Wear

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.twfire.gov.uk/

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Human Resources Information System (HRIS)

Reference number

25-26 HR03

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Procurement of Human Resources Information System (HRIS)

TWFRS to procure a cloud-based HRIS that will deliver a number of functional requirements (core HR / L&D modules), non-functional requirements (technical aspects) and user requirements (performance priorities).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £310,060

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

Direct Award- Procured Via Crown Commercial Service (CCS) G-Cloud 14 framework Lot 2: Cloud software.

Followed G Cloud award criteria- long list short list to highlight supplier who best suited TWFRS requirements

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

1 X 12 Month Optional Extension

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award- Procured Via Crown Commercial Service (CCS) G-Cloud 14 framework Lot 2: Cloud software.

Followed G Cloud award criteria- long list short list to highlight supplier who best suited TWFRS requirements

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

25-26 HR03

Title

Human Resources Information System (HRIS)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 January 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MHR International UK LTD

Brittannia House, Mere Way

Nottingham

NG11 6JS

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

Companies House

01852206

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £310,060

Total value of the contract/lot: £310,060

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Tyne and Wear Fire and Rescue Authority

Washington

Country

United Kingdom