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Not applicable

HAC5750 MENTAL HEALTH SUPPORTED LIVING SERVICES

Tower Hamlets

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-003177

Procurement identifier (OCID): ocids-h6vhtk-0301b4

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Section I: Contracting authority/entity

I.1) Name and addresses

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Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HAC5750 MENTAL HEALTH SUPPORTED LIVING SERVICES

Reference number

DN586161

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Mental Health Supported Living Services (MHSLS) are intended for service users with a mental health need some of whom have multiple and/ or enduring needs. With an emphasis on supporting the transition for service users who may have had a significant admission to institutional care, the service will have a strong focus on supporting service users with their journey towards recovery and independence. Prior to admission, all users will be subject to a Care Act assessment.

1.2. The Local Authority seeks to commission three individual mental health supported living services split into three distinct lots:

1.2.1. Lot 1: 19 units of supported accommodation split between offering high support and step-down provision. The service is required to ensure there is a psychological and physical distinction between the high support and move on/stepdown units ensuring that staff and service users are able to clearly identify the step-down schemes as a step on their journey along the pathway to greater independence. The emphasis of the service is on preparing individuals to move on to independence and from the outset of an individual's tenancy the focus of the support is on preparing them for their journey of independence over an agreed period of time. Generally, up to 2 years in high support and 2 years in step down facility. A support service is provided 24 hours a day 365 days per year with tailored flexible support delivered in accordance with need. No less than 36 units of high support accommodation with a minimum of 8 units having sufficient facilities to provide regulated care activities including but not limited to: personal care, meal provision and appointeeships. This contract does not include a built-in step-down function and is

designed to support those with multiple and enduring needs.

1.2.2. Lot 2: 32 units of high support accommodation with a minimum of 8 units having sufficient facilities to provide regulated care activities including but not limited to: personal care, meal provision and appointeeships. This contract does not include a built-in step-down function and is designed to support those with multiple and enduring needs.

1.2.3. Lot 3: 20 units of supported accommodation and a floating support complement for 19 units independent units located within the borough. The high support service will offer an office base for floating support staff and allow for office-based working such as drop ins, meetings. The high support service will provide a stepping stone from residential care, from or to other supported accommodation, to enable discharge from hospital, or to prevent hospital admission - supporting the individual's recovery along the accommodation pathway and into independent living. Whilst the floating support function will aim to enable long term tenancy sustainment, skills development, and community inclusion.

1.3. These contracts will help achieve the Tower Hamlets Health and Well-being Board's vision for improving outcomes for people with mental health problems in the borough and takes a life course approach considering how the population can be supported to be mentally healthy "from cradle to grave". Outcomes for these services will demonstrate the 6 shared objectives of the strategy which are: -

- More people will have good mental health
- More people with mental health problems will recover
- More people with mental health problem will have good physical health
- More people will have a positive experience of care and support
- Fewer people will suffer avoidable harm
- Fewer people will experience stigma and discrimination.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2021/S 000-031293](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

DEFAULT

VII.2) Other additional information

The Council has received a number of queries regarding the maximum budget allocated to this contract and therefore the maximum bid price. Initially the Council decided to review the position and the approach taken in setting this value. Originally it was thought we could conclude these discussions fairly quickly and continue the process. We advised we were considering extending the timelines for the tender process so that our response could be taken into account by bidders. However, the time taken for review has exceeded our original expectation and may continue for some time before the Council can bring this to a resolution.

Therefore, it is the Council's intention to abandon this tender to allow for the necessary and appropriate time to fully investigate the issues raised and potentially reformulate the Council's approach. Once the approach has been finalised the Council will re-approach the market whereupon your interest will be once again appreciated. The Council apologises for the inconvenience the abandonment of this tender causes.