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Contract

Project 35629 Smart Environmental Regulation Programme (SERP)

Department for Environment Food & Rural Affairs

F20: Modification notice

Notice identifier: 2026/S 000-003176

Procurement identifier (OCID): ocds-h6vhtk-039844

Published 14 January 2026, 3:17pm

Section I: Contracting authority/entity

I.1) Name and addresses

Department for Environment Food & Rural Affairs

Seacole Building, 2 Marsham Street

London

SW1P4DF

Email

jahan.pourzand@defra.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Project 35629 Smart Environmental Regulation Programme (SERP)

II.1.2) Main CPV code

- 72421000 - Internet or intranet client application development services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

The Smart Environmental Regulation Programme (SERP) will transform digital and IT capabilities for regulatory activities within Defra and its ALBs. The programme combines 4 programmes:

Regulatory Services Programme - Environment Agency

Waste Tracking - DEFRA Programme

Collection & Packaging Reforms - DEFRA Programme

Environment Monitoring & Planning Programme - DEFRA Programme

Across the group there are many legacy systems that underpin these activities that need replacing, as well as new statutory requirements, as outlined in the Environment Act 2021, that need implementing. Historically, there has been a disparate approach to Service and Platform development. However, across the digital programmes, there is an opportunity to develop generic digital capabilities that can be re-used to enable a more consistent technical architecture, efficient and quicker means of delivery.

Generic platforms can include the determination and management of permit and registrations, charging, compliance, enforcement, data storage and analytics, as well as externally facing digital services for the ability to manage online accounts, to apply, submit returns and tracking data online.

As different programmes are at different stages of development, with some in Beta/Live, others in Discovery, Defra is keen to work collaboratively with a provider to shape Statements of Work to implement capabilities.

Defra was seeking to partner with a Microsoft Gold build partner to configure Power Platform & Azure technologies with experience in the delivery of:

- o Power platform & Azure based developments, integrations & migrations
- o Power Portal implementations with GDS approvals in place
- o Azure Data Services including AI based analytics.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

End date

15 May 2026

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2023/S 000-001450](#)

Section V. Award of contract/concession

Contract No

C15505

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

17 December 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Hitachi Solutions Europe Limited

110 Bishopsgate

London

EC2N 4AY

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04924233

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £4,500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Body

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72421000 - Internet or intranet client application development services

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

The Smart Environmental Regulation Programme (SERP) will transform digital and IT capabilities for regulatory activities within Defra and its ALBs. The programme combines 4 programmes:

Regulatory Services Programme - Environment Agency

Waste Tracking - DEFRA Programme

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

End date

15 May 2026

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£4,500,000

VII.1.7) Name and address of the contractor/concessionaire

Hitachi Solutions Europe Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04924233

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Uplift in value from £50m to £54.5m to provide additional delivery capability and capacity.
New contract reference C15505

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

This variation is necessary due to unexpected changes in Environment Agency delivery context.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £50,000,000

Total contract value after the modifications

Value excluding VAT: £54,500,000

