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Tender

NAFN Argus Project

Tameside Metropolitan Borough Council

F02: Contract notice

Notice identifier: 2024/S 000-003166

Procurement identifier (OCID): ocds-h6vhtk-0435f0

Published 31 January 2024, 10:24am

Section I: Contracting authority

I.1) Name and addresses

Tameside Metropolitan Borough Council

PO Box 304

Ashton-under-Lyne,

OL6 0GA

Contact

Mr Philip Stephens

Email

philip.stephens@star-procurement.gov.uk

Telephone

+44 1619121616

Country

United Kingdom

Region code

UKD - North West (England)

Internet address(es)

Main address

<http://www.tameside.gov.uk/>

Buyer's address

<http://www.tameside.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NAFN Argus Project

Reference number

DN708127

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Digital Transformation – The development and provision of a bespoke cloud based or hybrid business solution comprising of an integrated Case Management Workflow System (CMS), Secure Web Portal and Customer Relationship Management System (CRM)

II.1.5) Estimated total value

Value excluding VAT: £1,080,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

3 Year +1 +1 Contract for the development and provision of a customised and integrated Cloud based/Hybrid Solution comprising of: Case Management System (CMS), Web Portal and Customer Relationship Management System (CRM)

II.2.5) Award criteria

Quality criterion - Name: Quality Questions / Weighting: 56

Price - Weighting: 29

II.2.6) Estimated value

Value excluding VAT: £1,080,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to extend for a further 2 years on an annual basis. Budget reflects potential overall value inc extensions.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 March 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

19 March 2024

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

STAR Procurement

Trafford

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philip.stephens@star-procurement.gov.uk

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+44 0778617931

Country

United Kingdom