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Contract

Police Records Management System (RMS)

Greater Manchester Combined Authority - Greater Manchester Police

F03: Contract award notice

Notice identifier: 2024/S 000-003163

Procurement identifier (OCID): ocds-h6vhtk-035f2c

Published 31 January 2024, 10:19am

Section I: Contracting authority

I.1) Name and addresses

Greater Manchester Combined Authority - Greater Manchester Police

Openshaw Complex, Lawton Street, Openshaw

Manchester

M11 2NS

Contact

Ali Cordrey

Email

Ali.Cordrey@gmp.police.uk

Telephone

+44 1618561333

Country

United Kingdom

Region code

UKD3 - Greater Manchester

National registration number

GB 183 0464 15

Internet address(es)

Main address

www.gmp.police.uk

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/35572>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Police Records Management System (RMS)

Reference number

A0899

II.1.2) Main CPV code

- 79996100 - Records management

II.1.3) Type of contract

Services

II.1.4) Short description

Greater Manchester Combined Authority (GMCA), as the contracting authority for Greater Manchester Police (GMP) seeks to appoint a supplier to provide and support a highly resilient, mature, UK PACE complaint Police RMS. The successful bidder will be required to work alongside representatives from GMP and relevant 3rd parties, to implement and configure the system to the requirements of GMP, including the provision of appropriate resources to support this.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description**II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48170000 - Compliance software package
- 48610000 - Database systems
- 48780000 - System, storage and content management software package
- 72300000 - Data services
- 72313000 - Data capture services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72322000 - Data management services

- 79996100 - Records management

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

Main site or place of performance

Manchester, M11 2NS

II.2.4) Description of the procurement

A Police RMS is defined as an industry-specific system which is accessible forcewide. It should provide for the storage, searching, retrieval, retention, management, archiving, and viewing of information, records, documents or files pertaining to law enforcement operations, whilst giving due consideration to information governance and security requirements.

At a high level, the system must:

- provide pre-configured functionality supporting the management of Crime, Case, Custody, Safeguarding and Intelligence.
- provide pre-configured search functionality against a POLE (Person, Object, Location, Event) database.
- provide pre-configured workflow functionality [currently operational for UK National Policing Systems] that meets the standards required by the Police and Criminal Evidence Act 1984.
- have interfaces that are currently operational for UK National Policing Systems and/or Services including the Police National Computer (PNC), the Police National Database (PND), the Crown Prosecution Service (CPS) and HM Courts & Tribunals Service (HMCTS).

The Invitation to Participate (ITP) contains full details of the Requirements for the Contract, the Competitive Dialogue process to be followed, and the assessment and elimination criteria for the procurement.

In order to receive the ITP and other Tender Documents, interested parties must complete and return a Non-Disclosure Agreement as part of their Expression of Interest. This should be returned as soon as possible, to ensure that Bidders have sufficient time to read, understand and complete their ITP submission prior to the deadline for Bids.

This procurement will be conducted in accordance with the Competitive Dialogue Procedure, as defined by Regulation 30 of the Public Contracts Regulations 2015 (as amended).

It is expected that this Competitive Dialogue will include 2 stages of assessment – the Invitation to Participate and the Invitation to Tender (Final Bid) - and a separate Invitation to Dialogue (“ITD”) stage which will not form part of the assessment.

However, the Authority reserves the right to use fewer or more stages of assessment, and to reduce the number of participants at each stage. This includes the option to dialogue in successive stages, to reduce the number of solutions to be discussed during the dialogue stage, by applying the award criteria set out in the ITP, in accordance with Regulation 30(12) of the Public Contracts Regulations 2015.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The scope of the contract will be flexible to the requirements of the force over the life of the contract, and to functional and innovative developments in the sector during that period. With that in mind, additional functionality may be purchased from the contracted supplier in line with the ‘modification of contract’ provisions of the Public Contracts Regulations (2015).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-010815](#)

Section V. Award of contract

Contract No

1

Title

Police Records Management System (RMS)

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

The Authority remains committed to the procurement of a new RMS, however significant risks were identified during the Competitive Dialogue which could not have been foreseen before the process started, and which the procurement was not designed to mitigate. For that reason, the Authority has discontinued this Competitive Dialogue. Following a comprehensive review of all the information gathered, the Authority will, as soon as is reasonably practicable, take a decision on options for a new procurement.

VI.4) Procedures for review

VI.4.1) Review body

The Greater Manchester Deputy Mayor for Policing & Crime

GMCA, Tootal Buildings, 56 Oxford Street

Manchester

M1 6EU

Country

United Kingdom