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Tender

## **(NU/1752) - Upgrade or Replacement, and Maintenance, of a Fire Alarm Monitoring System**

University of Newcastle upon Tyne t/a/ Newcastle University

F02: Contract notice

Notice identifier: 2022/S 000-003149

Procurement identifier (OCID): ocids-h6vhtk-0312e8

Published 3 February 2022, 2:30pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Newcastle upon Tyne t/a/ Newcastle University

King's Gate

Newcastle upon Tyne

NE1 7RU

#### **Contact**

Mr Steven Hogg

#### **Email**

[steven.hogg@ncl.ac.uk](mailto:steven.hogg@ncl.ac.uk)

#### **Telephone**

+44 1912086680

#### **Country**

United Kingdom

**NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.ncl.ac.uk>

Buyer's address

<https://www.ncl.ac.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=56bc0c67-f784-ec11-8110-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=56bc0c67-f784-ec11-8110-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

(NU/1752) - Upgrade or Replacement, and Maintenance, of a Fire Alarm Monitoring System

Reference number

DN595850

#### **II.1.2) Main CPV code**

- 50711000 - Repair and maintenance services of electrical building installations

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The University wishes to appoint a suitable Contractor to upgrade or replace the eBMS system, to an agreed plan and programme, resulting in a single fire alarm monitoring system to allow users to control and monitor all the fire alarm systems in the building or Campus as well as providing an open platform for integration of other systems on site.

To include but not limited to:

- maintaining both the existing systems whilst upgrading eBMS to CrossTalk 3, or replacing the eBMS system;
- migrating the Bold system to the new fire alarm monitoring system;
- interfacing the new system directly with Planon to allow defects to be raised automatically direct to the fire alarm service company without the need for helpdesk intervention;
- interfacing the new system directly with CCTV and intruder alarm systems / security software;
- developing the new system to raise an automatic defect request to service providers or internal teams for all alarms;

- maintenance and expansion of the new fire alarm monitoring system;
- Provision of training and system/user documentation in Microsoft Office and PDF formats.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 31625200 - Fire-alarm systems
- 45312100 - Fire-alarm system installation work

#### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

#### **II.2.4) Description of the procurement**

The University wishes to appoint a suitable Contractor to upgrade or replace the eBMS system, to an agreed plan and programme, resulting in a single fire alarm monitoring system to allow users to control and monitor all the fire alarm systems in the building or Campus as well as providing an open platform for integration of other systems on site.

To include but not limited to:

- maintaining both the existing systems whilst upgrading eBMS to CrossTalk 3, or replacing the eBMS system;
- migrating the Bold system to the new fire alarm monitoring system;
- interfacing the new system directly with Planon to allow defects to be raised automatically direct to the fire alarm service company without the need for helpdesk intervention;
- interfacing the new system directly with CCTV and intruder alarm systems / security software;
- developing the new system to raise an automatic defect request to service providers or internal teams for all alarms;

- maintenance and expansion of the new fire alarm monitoring system;
- Provision of training and system/user documentation in Microsoft Office and PDF formats.

Fire alarm monitoring is currently carried out on two different systems, the Tyrrell eBMS system and the Chubb Bold system. Over a period of time we have been migrating from Bold to eBMS.

Both the Bold and eBMS systems are now out dated and require urgent upgrade or replacement, because Bold has been unsupported for a number of years and the front end sits on a stand-alone pc with an outdated operating system that is now also unsupported; eBMS has two servers located in the University data centre, however the software is not an enterprise business solution; Tyrrell has recently superseded eBMS with their next generation system, CrossTalk 3.

It is envisaged that an upgraded or new system will provide better integration / automation with other systems to improve safety management and control, and resource efficiencies for the University:

- The system will be loaded onto virtual servers and addresses the NUIT requirements for Enterprise software.
- The system should interface directly with a large number of alarm systems and other security software such as CCTV and intruder alarms; it should also interface with Planon, E&F's current Computer Aided Facilities Management (CAFM) system.
- All alarms routed to the system from building management systems should also raise an automatic defect request to service providers or internal teams.

A smooth changeover of equipment and systems is required to make sure that monitoring continues to operate correctly and that there will be no down time or risk to business through a failure to maintain alarm delivery.

The University is relying on Contractor's expertise and knowledge of the appropriate systems and hardware to identify all requirements and costs for the Contract.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract is expected to be renewed upon expiry or termination

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend by one further period of 12 months

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 March 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

7 March 2022

Local time

12:30pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.3) Additional information**

Expressions of interest in this project can be made by registering via the University e-tender system at:

<https://procontract.due-north.com/Login>

The deadline for expressing an interest is 2nd March 2022 12pm

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Newcastle upon Tyne t/a Newcastle University

Newcastle upon Tyne

NE1 7RU

Email

[steven.hogg@ncl.ac.uk](mailto:steven.hogg@ncl.ac.uk)

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The University will incorporate a standstill period at the point information on the award of the

contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.



The Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who

have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland) within 30 days of knowledge or constructive knowledge of breach.