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Tender

## **Management of Cleaning Services (Framework Agreement) -Willow Tree Community Primary School & New Park Primary Academy**

RED BOX CONSULTANCY SERVICES LIMITED

F02: Contract notice

Notice identifier: 2024/S 000-003147

Procurement identifier (OCID): ocds-h6vhtk-0435e6

Published 31 January 2024, 8:57am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

RED BOX CONSULTANCY SERVICES LIMITED

1 Innisfree Close

HARROGATE

HG28PL

#### **Contact**

Louise Bullman

#### **Email**

[ls@redboxcs.com](mailto:ls@redboxcs.com)

#### **Country**

United Kingdom

**Region code**

UKE22 - North Yorkshire CC

**Companies House**

05126781

**Internet address(es)**

Main address

[www.nsat.org.uk](http://www.nsat.org.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.redboxcs.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://redboxcs.com>

Tenders or requests to participate must be submitted to the following address:

Red Box Consultancy Services

ls@redboxcs.com or admin@redboxcs.com

Harrogate

**Contact**

Louise Bullman

**Email**

[ls@redboxcs.com](mailto:ls@redboxcs.com)

**Country**

United Kingdom

**Region code**

UKE22 - North Yorkshire CC

**Internet address(es)**

Main address

<https://redboxcs.com>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Management of Cleaning Services (Framework Agreement) -Willow Tree Community Primary School & New Park Primary Academy

**II.1.2) Main CPV code**

- 90919300 - School cleaning services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Northern Star Academies Trust have decided to tender their cleaning services to investigate the financial and qualitative benefits they could be offered through this process.

The schools involved are: -

- Willow Tree Community Primary School, Harrogate
- New Park Primary Academy, Harrogate

Aims of the Service and Tender

The key aims of the tender are to:

? Provide a high standard of cleaning.

? Deliver the cleaning services with consistency - good quality assurance systems in place.

? Good communication at local and operations manager level with the Trust - two-way communication

? Daily interaction with the school's representative at each site

? Develop an effective method of handing over any special needs and comments on a daily basis.

? Cleaners to work the hours that best suit the needs of the schools and maximise the work completed.

? Training and development of the teams at the schools

This does not imply that this is not happening now - these are the aims of the contract.

The Trust work to provide the students with the very best experiences they can. The quality of the environment in which they all work together is very important to us. The cleanliness and good order of the classrooms, corridors and other areas of the Trust impacts upon the teaching and learning that goes within the Trust. The Trust expectations are high, and they are looking for a cleaning contractor who has the same aims and aspirations as they do. They do seek value for money but that does not mean they will choose the cheapest quote possible. They are seeking a partner who will be willing to undertake extra work and be flexible in approach when dealing with certain key events in our year.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKE22 - North Yorkshire CC

### **II.2.4) Description of the procurement**

The Northern Star Academies Trust have decided to tender their cleaning services to investigate the financial and qualitative benefits they could be offered through this process.

The schools involved are: -

- Willow Tree Community Primary School, Harrogate
- New Park Primary Academy, Harrogate

Aims of the Service and Tender

The key aims of the tender are to:

- ? Provide a high standard of cleaning.
- ? Deliver the cleaning services with consistency - good quality assurance systems in place.
- ? Good communication at local and operations manager level with the Trust - two-way communication
- ? Daily interaction with the school's representative at each site
- ? Develop an effective method of handing over any special needs and comments on a daily basis.
- ? Cleaners to work the hours that best suit the needs of the schools and maximise the work completed.
- ? Training and development of the teams at the schools

This does not imply that this is not happening now - these are the aims of the contract.

The Trust work to provide the students with the very best experiences they can. The

quality of the environment in which they all work together is very important to us. The cleanliness and good order of the classrooms, corridors and other areas of the Trust impacts upon the teaching and learning that goes within the Trust. The Trust expectations are high, and they are looking for a cleaning contractor who has the same aims and aspirations as they do. They do seek value for money but that does not mean they will choose the cheapest quote possible. They are seeking a partner who will be willing to undertake extra work and be flexible in approach when dealing with certain key events in our year.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 x optional 1 year extensions

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: Yes

Description of options

2x optional 1 year extensions

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 February 2024

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

16 February 2024

Local time

5:01pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Red Box Consultancy Services

Harrogate

Country

United Kingdom