

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003140-2024>

Contract

Innovative Platform for Home Based Services

London Borough of Richmond upon Thames

London Borough of Wandsworth

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-003140

Procurement identifier (OCID): ocds-h6vhtk-037156

Published 30 January 2024, 7:05pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Richmond upon Thames

Civic Centre, 44 York Street

Twickenham

TW1 3BZ

Email

T.Adelano@richmond.gov.uk

Telephone

+44 88917580

Country

United Kingdom

Region code

UKI75 - Hounslow and Richmond upon Thames

Internet address(es)

Main address

www.richmond.gov.uk

I.1) Name and addresses

London Borough of Wandsworth

Wandsworth Town Hall, Wandsworth High Street

Wandsworth

SW18 2PU

Contact

Wandsworth Council

Email

taiwo.adelano@richmondandwandsworth.gov.uk

Country

United Kingdom

Region code

UKI34 - Wandsworth

Internet address(es)

Main address

www.wandsworth.gov.uk

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Innovative Platform for Home Based Services

Reference number

2825

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Richmond upon Thames proposes to establish a platform for the provision of reablement, domiciliary care and live-in services. Providers can apply to join the platform at any time. There are no restrictions to the number of providers who can be appointed to the platform, so long as they meet the Council's evaluation methodology and award criteria for appointment. The platform will be for an initial period of 10 years with the option for extension up to a further period of 10 years, subject to periodic reviews. To support the extended duration of the platform the contracting authority will publish further notices as may be necessary. In the spirit of the Shared Staffing Arrangement with the London Borough of Wandsworth, they are a named Authority under this PIN, able to use the platform for the named services, in addition to its other contractual arrangements from time to time. Full details of this tendering exercise are provided within the Tender documents

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £249,245,180

II.2) Description

II.2.1) Title

Domiciliary Care Richmond

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI75 - Hounslow and Richmond upon Thames

Main site or place of performance

Hounslow and Richmond upon Thames

II.2.4) Description of the procurement

Under the Light Touch Regime the Authority has designed its own procedure. The contract opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 1 relates to Domiciliary Care Services for Richmond. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however the platform could run beyond this term for a further period of ten years. The operation of the Platform will be reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform. There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information

II.2) Description

II.2.1) Title

Recovery Period and Reablement Services Richmond

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI75 - Hounslow and Richmond upon Thames

Main site or place of performance

Hounslow and Richmond upon Thames

II.2.4) Description of the procurement

Under the Light Touch Regime, the Authority has designed its own procedure. The contract opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 2 relates Recovery Period and Reablement Services for Richmond. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however, the platform could run beyond this term for a further period of ten years. The operation of the Platform will be reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform. There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information.

II.2) Description

II.2.1) Title

Live in Care Services Richmond

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI75 - Hounslow and Richmond upon Thames

Main site or place of performance

Hounslow and Richmond upon Thames

II.2.4) Description of the procurement

Under the Light Touch Regime, the Authority has designed its own procedure. The contract opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 3 relates to Live in Services for Richmond. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however, the platform could run beyond this term for a further period of ten years. The operation of the Platform will be

reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform. There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information.

II.2) Description

II.2.1) Title

Domiciliary Care Services in Wandsworth

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI34 - Wandsworth

Main site or place of performance

Wandsworth

II.2.4) Description of the procurement

Under the Light Touch Regime, the Authority has designed its own procedure. The contract

opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 4 relates to Domiciliary Care Services for Wandsworth to support its contingency planning arrangements. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however, the platform could run beyond this term for a further period of ten years. The operation of the Platform will be reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform. There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information.

II.2) Description

II.2.1) Title

Recovery Period and Reablement Services Wandsworth

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI34 - Wandsworth

Main site or place of performance

Wandsworth

II.2.4) Description of the procurement

Under the Light Touch Regime, the Authority has designed its own procedure. The contract opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 5 relates to Recovery Period and Reablement Services for Wandsworth to support its contingency planning arrangements. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however, the platform could run beyond this term for a further period of ten years. The operation of the Platform will be reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform. There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information.

II.2) Description

II.2.1) Title

Live in Care Services Wandsworth

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI34 - Wandsworth

Main site or place of performance

Wandsworth

II.2.4) Description of the procurement

Under the Light Touch Regime, the Authority has designed its own procedure. The contract opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 6 relates to Live in Care Services for Wandsworth to support its contingency planning arrangements. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however, the platform could run beyond this term for a further period of ten years. The operation of the Platform will be reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform. There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information.

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-027311](#)

Section V. Award of contract

Lot No

1

Title

Domiciliary Care Richmond

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Prime Way Care LTD

Unit 20 Easton Business Centre, Felix Road

Bristol

BS5 0HE

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

National registration number

08991842

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Reedsfield Care LTD

9 Elm Tree Close

Ashford

TW15 2HP

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

8508052

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Social Care Limited

76 Brookesley Street, Bow

London

E3 4QJ

Country

United Kingdom

NUTS code

- UKI42 - Tower Hamlets

National registration number

10893548

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Inifinity Care Services Limited

32 Sussex Road

Southall

UB2 5EQ

Country

United Kingdom

NUTS code

- UKI73 - Ealing

National registration number

09830405

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £108,000,000

Section V. Award of contract

Lot No

2

Title

Recovery Period and Reablement in Richmond

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Prime Way Care LTD

Unit 20 Easton Business Centre, Felix Road

Bristol

BS5 0HE

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

National registration number

08991842

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Reedsfield Care LTD

9 Elm Tree Close, Upper Richmond Road

Ashford

TW15 2HP

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

National registration number

08508052

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Social Care LTD

76 Brookesley Street, Bow

London

E3 4QJ

Country

United Kingdom

NUTS code

- UKI42 - Tower Hamlets

National registration number

10893548

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Infinity Care Services Limited

32 Sussex Road, Willow court Avenue, Kenton

Southall

UB2 5EQ

Country

United Kingdom

NUTS code

- UKI73 - Ealing

National registration number

07070699

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Yucca Recruitment Agency

19 Deer Park Road

London

SW19 3UX

Country

United Kingdom

NUTS code

- UKI63 - Merton, Kingston upon Thames and Sutton

National registration number

10465407

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £38,000,000

Section V. Award of contract

Lot No

3

Title

Live Care in Care Services Richmond

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Prime Way Care LTD

Unit 20 Easton Business Centre, Felix Road

Bristol

BS5 0HE

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

National registration number

08991842

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Social Care LTD

76 Brookesley Street, Bow

London

E3 4QJ

Country

United Kingdom

NUTS code

- UKI42 - Tower Hamlets

National registration number

10893548

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Infinity Care Services Limited

32 Sussex Road, East Sheen

Southall

UB2 5EQ

Country

United Kingdom

NUTS code

- UKI73 - Ealing

National registration number

09830405

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £12,000,000

Section V. Award of contract

Lot No

4

Title

Domiciliary care Services in Wandsworth

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Prime Way Care LTD

Unit 20 Easton Business Centre, Felix Road

Bristol

BS5 0HE

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

National registration number

08991842

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Social Care LTD

76 Brookesley Street, Bow

London

E3 4QJ

Country

United Kingdom

NUTS code

- UKI42 - Tower Hamlets

National registration number

09830405

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Infinity Care Services LTD

32 Sussex Road, Streatham

Southall

UB2 5EQ

Country

United Kingdom

NUTS code

- UKI73 - Ealing

National registration number

09830405

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £77,558,340

Total value of the contract/lot: £77,558,340

Section V. Award of contract

Lot No

5

Title

Recovery Period and Reablement Services Wandsworth

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

The Social Care LTD

76 Brookesley Street, Bow

London

E3 4QJ

Country

United Kingdom

NUTS code

- UKI42 - Tower Hamlets

National registration number

10893548

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Prime way Care Ltd

Unit 20 Easton Business Centre, Felix Road

Bristol

BS5 0HE

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

National registration number

08991842

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Infinity Care Services Limited

32 Sussex Road, Streatham

Southall

UB2 5EQ

Country

United Kingdom

NUTS code

- UKI73 - Ealing

National registration number

09968235

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £7,008,240

Total value of the contract/lot: £7,008,240

Section V. Award of contract

Lot No

6

Title

Live in Services in Wandsworth

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

The Social Care LTD

76 Brookesley Street, Bow

London

E3 4QJ

Country

United Kingdom

NUTS code

- UKI42 - Tower Hamlets

National registration number

10893548

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Infinity Care Services Limited

32 Sussex Road, East Sheen

Southall

UB2 5EQ

Country

United Kingdom

NUTS code

- UKI73 - Ealing

National registration number

09830405

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £6,678,600

Total value of the contract/lot: £6,678,600

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=826217452>

GO Reference: GO-2024130-PRO-25075443

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

The Strand

London

WC1A 2LL

Telephone

+44 20794760000

Country

United Kingdom