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Contract

Out Of Hours Service Provider

Golding Homes

F03: Contract award notice

Notice identifier: 2025/S 000-003096

Procurement identifier (OCID): ocds-h6vhtk-049304

Published 30 January 2025, 12:45pm

Section I: Contracting authority

I.1) Name and addresses

Golding Homes

County Gate One, Staceys Street

Maidstone

ME14 1ST

Email

procurement@goldinghomes.org.uk

Telephone

+44 3007772600

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.goldinghomes.org.uk

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43067

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Out Of Hours Service Provider

II.1.2) Main CPV code

- 79512000 - Call centre

II.1.3) Type of contract

Services

II.1.4) Short description

Out Of Hours Call cover

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £20,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79512000 - Call centre

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Out of hours call cover

II.2.5) Award criteria

Quality criterion - Name: service delivery / Weighting: 15

Quality criterion - Name: Resource / Weighting: 15

Quality criterion - Name: mobilization / Weighting: 15

Quality criterion - Name: Customer Care / Weighting: 15

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-026852](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 January 2025

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SPS Doorguard Limited

The Octagon, 35 Baird Street

Glasgow

G4 0EE

Telephone

+44 1412252791

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £20,000

Section VI. Complementary information

VI.3) Additional information

(MT Ref:233675)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>