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Tender

## **Hybrid Security Operations Centre (HSOC)**

Dwr Cymru Cyfyngedig

F05: Contract notice – utilities

Notice identifier: 2022/S 000-003082

Procurement identifier (OCID): ocds-h6vhtk-0312a4

Published 2 February 2022, 10:45pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Dwr Cymru Cyfyngedig

Fortran Road, St Mellons

Cardiff

CF3 0LT

#### **Email**

[viorica.swift@dwrcymru.com](mailto:viorica.swift@dwrcymru.com)

#### **Telephone**

+44 2920740450

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

[www.dwrcymru.com](http://www.dwrcymru.com)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://dwrcymru-welshwater.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://dwrcymru-welshwater.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hybrid Security Operations Centre (HSOC)

Reference number

DCWW.1479

#### **II.1.2) Main CPV code**

- 72611000 - Technical computer support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Hybrid Security Operations Centre (HSOC)

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Augmented Security Monitoring and Response Services

Lot No

LOT 1

#### **II.2.2) Additional CPV code(s)**

- 72611000 - Technical computer support services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

DCC is seeking to establish a Hybrid Security Operations Centre with leverages the combined strength of DCC's lean internal team and that of the successful Supplier.

DCC is seeking to procure 24/7/365 security monitoring and investigation capabilities, which will be core to DCC's hybrid strategy.

The successful Supplier will be expected to work with DCC's internal security analysts to detect, investigate and respond to security threats. The successful Supplier must have the capability to integrate with DCC's existing SIEM and XDR technology stack to enrich and enhance DCC's cyber defence capabilities in both IT and OT environments.

The successful Supplier should be threat-led at its core and provide suitably flexibility to evolve in line with DCC's IT environment and business needs.

The successful Supplier must have the capability to offer a range of 'value-add' training and development services to support the continued maturity of DCC's internal team which may include as a minimum purple team or tabletop exercises, analyst workshops, and/or access to cyber ranges.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended by up to two years at DCC's option

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract may be extended by up to two years at DCC's option

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Threat Intelligence Services

Lot No

LOT 2

### **II.2.2) Additional CPV code(s)**

- 72611000 - Technical computer support services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

DCC seeking to procure services from a successful Supplier who will support a variety of use cases including; adversarial intelligence, tailored monthly strategic threat reports, attack surface monitoring, dark web monitoring, data exposure monitoring, brand and domain monitoring, and vulnerability intelligence. The successful Supplier will deliver these Services via a threat intelligence portal/platform and augmented by human analysis. This LOT 2 will also include 'analyst-on-demand' services.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for up to a further two years at DCC's option.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract may be extended for up to a further two years at DCC's option

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

8 March 2022

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

30 March 2022

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Participation instructions — how to express interest in this opportunity.

1) Register your organisation on the DCC eSourcing Portal (this is only required once so please check whether there is an existing account registered for your organisation — multiple users can be added as required);

2) Express an interest in the opportunity:

— log in to the portal with your username and password,

— click the 'PQQs/ ITTs Open to all Suppliers' link,

— click on the relevant PQQ/ ITT to access the content,

— click the 'Express Interest' button at the top of the page — this will move the PQQ/ ITT into your 'My PQQs/ITTs' page (this is a secure area reserved for your projects only),

— you can now access any attachments by clicking 'Attachments' in the 'PQQ/ ITT details' box.

3) Responding to the Opportunity

— click 'My Response' under 'PQQ/ ITT details'. You can choose to 'Create response' or 'Decline to Respond',

— you can now use the messaging function to communicate with the buyer and seek any clarification,

- note the deadline for completion and follow the onscreen instructions to complete your response — there may be a mixture of online and offline actions for you to perform,
- you must then submit your reply using the 'Submit Response' button at the top of the page. Please Note the following
- you must download the documents yourself after you have expressed interest, they will not be sent to you,
- expressions of Interest will ONLY be accepted through the eSourcing Portal
- all documentation must be returned electronically via the eSourcing Portal,
- if you require any further assistance please consult the online help, or contact the eSourcing helpdesk using the contract information provided on the home page.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court of England and Wales

City of Westminster

Country

United Kingdom