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Not applicable

Digital Healthcare Information Website for maternity, children, young people and families

NHS Devon Integrated Care Board

F14: Notice for changes or additional information Notice identifier: 2025/S 000-003046 Procurement identifier (OCID): ocds-h6vhtk-04bdf2 Published 30 January 2025, 9:43am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Devon Integrated Care Board

Apeture House, Pynes Hill

Exeter

Contact

Claire McMahon

Email

c.mcmahon3@nhs.net

Country

United Kingdom

Region code

UKK4 - Devon

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.onedevon.org

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Healthcare Information Website for maternity, children, young people and families

II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This notice is placed as a Prior Information Notice (PIN) to inform the market of NHS Devon ICB's ("the Commissioner"), intention to commission technology and services to support the development of its health information and signposting for maternity, children and young people (CYP), families, and their healthcare professionals.

The Commissioner would like to understand the level of provider interest in delivering these services.

There is a requirement for the development and ongoing maintenance of a bespoke website, which will serve as a comprehensive and reliable source of health information and signposting for maternity, children and young people (CYP), families, and their healthcare professionals for whom NHS Devon is the responsible Commissioner.

It will need to have the ability to provide healthcare information to support self-management, signpost to appropriate services according to need, and provide appropriate advice through locally and nationally recognised sources.

There will need to be information provided to be in line with nationally recognised on a traffic light system/health RAG rating for individuals to help identify the appropriate service for health care navigation from self-care through to 111/999 ambulance for common childhood illnesses, if there are worries or concerns.

National information will need to be sourced through recognised websites along with evidenced based information and health service navigation in an easily accessible format, for example the traffic light system for feverish illness recommended by the National Institute for Health and Care Excellence (NICE).

There will be a requirement to publish local clinical pathways and information that has already been approved/passed through ICB governance - ideally a level of usable website upfront ahead of development of local pathways.

There will be a requirement for the provision of technical innovations and development to the website as required, in line with user feedback.

This exercise is being managed by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner(s).

Section VI. Complementary information

VI.6) Original notice reference

Notice number: <u>2024/S 000-037793</u>

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.1.3

Place of text to be modified

Closed

Read

Text

This PIN has has now closed.