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Tender

Surveys for Patients and Staff experiences; North East Ambulance Service NHS Foundation Trust

North East Ambulance Service

F02: Contract notice

Notice identifier: 2024/S 000-003043

Procurement identifier (OCID): ocids-h6vhtk-0435a3

Published 30 January 2024, 11:56am

Section I: Contracting authority

I.1) Name and addresses

North East Ambulance Service

Bernicia House, Goldcrest Way

Newcastle upon Tyne

NE15 8NY

Contact

Mr Mark Cant

Email

Robert.Cant@neas.nhs.uk

Telephone

+44 1914302000

Country

United Kingdom

Region code

UKC - North East (England)

Internet address(es)

Main address

<https://www.neas.nhs.uk/>

Buyer's address

<https://www.neas.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/register>

I.4) Type of the contracting authority

Other type

NHS

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Surveys for Patients and Staff experiences; North East Ambulance Service NHS Foundation Trust

Reference number

DN709101

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Patient and Staff Surveys - The purpose of this ITT is to seek to procure one service provider only, to be capable of delivering two services as detailed in the two specifications attached to this ITT (page 3). Submissions for each specification will be evaluated independently but the resultant scores will be aggregated onto one evaluation summary made up of the evaluation for each independent specification plus price for delivery of the whole ie both specifications.

It is proposed that the duration of this agreement, which will be under NHS standard terms and conditions of contract for services (NHS standard terms and conditions of contract) and will be for an initial period of three years with one option to extend of 12 months. The budget available to deliver this tender is £63,000 for 12 months.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

review during 2nd year and option to extend for further 12 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 February 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

25 February 2024

Local time

12:00pm

Place

North East Ambulance Service NHS Foundation Trust

Information about authorised persons and opening procedure

any received tenders by the closing date and time will be opened on procontract website by RMCant on Monday 26th February

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

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Country

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