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Tender

## **Surveys for Patients and Staff experiences; North East Ambulance Service NHS Foundation Trust**

North East Ambulance Service

F02: Contract notice

Notice identifier: 2024/S 000-003043

Procurement identifier (OCID): ocids-h6vhtk-0435a3

Published 30 January 2024, 11:56am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North East Ambulance Service

Bernicia House, Goldcrest Way

Newcastle upon Tyne

NE15 8NY

#### **Contact**

Mr Mark Cant

#### **Email**

[Robert.Cant@neas.nhs.uk](mailto:Robert.Cant@neas.nhs.uk)

#### **Telephone**

+44 1914302000

#### **Country**

United Kingdom

**Region code**

UKC - North East (England)

**Internet address(es)**

Main address

<https://www.neas.nhs.uk/>

Buyer's address

<https://www.neas.nhs.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/register>

**I.4) Type of the contracting authority**

Other type

NHS

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Surveys for Patients and Staff experiences; North East Ambulance Service NHS Foundation Trust

Reference number

DN709101

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Patient and Staff Surveys - The purpose of this ITT is to seek to procure one service provider only, to be capable of delivering two services as detailed in the two specifications attached to this ITT (page 3). Submissions for each specification will be evaluated independently but the resultant scores will be aggregated onto one evaluation summary made up of the evaluation for each independent specification plus price for delivery of the whole ie both specifications.

It is proposed that the duration of this agreement, which will be under NHS standard terms and conditions of contract for services ( NHS standard terms and conditions of contract ) and will be for an initial period of three years with one option to extend of 12 months. The budget available to deliver this tender is £63,000 for 12 months.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

#### **II.2.4) Description of the procurement**

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

review during 2nd year and option to extend for further 12 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 February 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

25 February 2024

Local time

12:00pm

Place

North East Ambulance Service NHS Foundation Trust

Information about authorised persons and opening procedure

any received tenders by the closing date and time will be opened on procontract website by RMCant on Monday 26th February

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

North East Ambulance Service NHS Foundation Trust

Newcastle

NE15 8NY

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+44 7814078328

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