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Contract

HaloITSM

London Borough of Hackney

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-003026

Procurement identifier (OCID): ocds-h6vhtk-06057d

Published 14 January 2026, 11:21am

Scope

Reference

DN801055

Description

The Council's IT Service Management system, HaloITSM.

Contract 1. HaloITSM

Supplier

- HALO SERVICE SOLUTIONS LTD

Contract value

- £162,534 excluding VAT
- £195,040.80 including VAT

Below the relevant threshold

Date signed

28 November 2025

Contract dates

- 1 December 2025 to 30 November 2027
- 2 years

Main procurement category

Services

CPV classifications

- 48218000 - License management software package
- 72268000 - Software supply services

Contract locations

- UKI41 - Hackney and Newham

Procedure

Procedure type

Below threshold - unknown

Supplier

HALO SERVICE SOLUTIONS LTD

- Companies House: SC216980
- Public Procurement Organisation Number: PYVD-5774-MHXD

Cartref, Bonar Bridge

Ardgay

IV24 3AR

United Kingdom

Email: sales@haloitsm.com

Website: <https://usehalo.com>

Region: UKM61 - Caithness & Sutherland and Ross & Cromarty

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. HaloITSM

Contracting authority

London Borough of Hackney

- Public Procurement Organisation Number: PRZC-5592-DDDV

Hackney Service Centre

London

E8 1DY

United Kingdom

Email: colin.cowdrey@hackney.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government